

System Operator Exam Vendor PSI Scheduling Platform Migration August 2023

Effective August 23, 2023, NERC's exam vendor, PSI will be migrating to a new scheduling platform. Features of the new platform are:

- Candidates will be able to "check available dates/times" at their preferred testing site.
- Candidates can add their exam appointments to their calendar including Google, Outlook, Office365, Yahoo, and ICS.
- Candidates will receive a confirmation email upon booking and a reminder email prior to their appointment, typically 72 hours beforehand.
- The candidate's page will provide a countdown clock until the test appointment day and time. Test takers can enter their appointment information directly to their calendar and a countdown clock is available on the dashboard.
- International candidates will be able to schedule their exams on-line.

Important: PSI's scheduling system will be unavailable during the migration starting on Wednesday, August 23, 2023, and may run through Friday, August 25, 2023.

Note: Existing scheduled exams will **not** be impacted by the migration.

During the migration, candidates will not be able to schedule an exam, cancel or reschedule an existing exam. If candidates should need to make a change to an exam during the migration, please submit a ticket to the [SOCCED Help Center](#), with the subject: **Exam Schedule Change**.

For more information or assistance, please submit a ticket to the [SOCCED Help Center](#) with the subject title **PSI New Scheduling Platform**.

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