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NORTH AMERICAN ELECTRIC
RELIABILITY CORPORATION

Cyber Security — Security Management Controls

Technical Rationale and Justification for
Reliability Standard CIP-003-10

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Table of Contents

Technical Rationale for Reliability Standard CIP-003-10.....	3
Introduction.....	3
Background.....	3
New and Modified Terms and Applicability	3
Requirement R1.....	3
Requirement R2.....	3
Attachment 1.....	4
Attachment 1 Section 2	4
Technical Rationale for Reliability Standard CIP-003-9.....	6
Former Background from Reliability Standard CIP-003-8.....	10
Technical Rationale for Reliability Standard CIP-003-8.....	11

Technical Rationale for Reliability Standard CIP-003-10

Introduction

This document explains the technical rationale and justification for the proposed Reliability Standard CIP-003-10. It provides stakeholders and the ERO Enterprise with an understanding of the technology and technical requirements in the Reliability Standard. This Technical Rationale and Justifications for CIP-003-10 is not a Reliability Standard and should not be considered mandatory and enforceable.

Updates to this document now include the Project 2016-02 – Modifications to CIP Standards Drafting Team’s (SDT’s) intent in drafting changes to the requirements.

Background

The Version 5 Transition advisory Group (V5TAG), which consists of representatives from NERC, Regional Entities, and industry stakeholders, was formed to issue guidance regarding possible methods to achieve compliance with the CIP V5 standards and to support industry’s implementation activities. During the course of the V5TAG’s activities, the V5TAG identified certain issues with the CIP Reliability Standards that were more appropriately addressed by a standard drafting team (SDT). The V5TAG developed the V5TAG Transfer Document to explain the issues and recommend that they be considered in future development activity. As Project 2016-02 was formed to address the directives in FERC Order 822 issued on January 21, 2016, that team also received the V5TAG issues as part of its Standard Authorization Request (SAR).

One of the areas of issue was virtualization. The V5TAG Transfer document stated, “The CIP Version 5 standards do not specifically address virtualization. However, because of the increasing use of virtualization in industrial control system environments, questions around treatment of virtualization within the CIP Standards are due for consideration. The SDT should consider revisions to CIP-005 and the definitions of Cyber Asset and Electronic Access Point that make clear the permitted architecture and address the security risks of network, server and storage virtualization technologies.”

New and Modified Terms and Applicability

This standard uses new or modified terms and contains new or modified exemptions in Section 4 Applicability. The rationale for this global content can be found in “CIP Definitions and Exemptions Technical Rationale.” document for reference when reading the technical rationale that follows.

Requirement R1

Rationale

The Project 2016-02 SDT made conforming changes to Reliability Standard CIP-003-10 to shorten applicability statements within the body of CIP standards with “BCS” as the defined acronym for “BES Cyber System”.

Requirement R2

Rationale

The Project 2016-02 SDT made conforming changes to Reliability Standard CIP-003-10 to align security management control requirements with the virtualization changes.

To ensure SCI supporting low impact BCS is afforded equal security controls as the BCS, the SDT added “SCI that supports a low impact BCS”. Where shared infrastructure is serving only low impact BCS it would not meet the 2nd component of the first bullet in the SCI definition and therefore would not qualify as SCI; However, in this scenario the shared infrastructure becomes a component of the low impact BCS and would remain subject to the Requirements within R2.

Attachment 1

Rationale

The Project 2016-02 SDT made conforming changes to Reliability Standard CIP-003-10 to shorten applicability statements within the body of CIP standards with “BCS” as the defined acronym for “BES Cyber System”.

To stay in keeping with the systems concept and the exclusion for a discrete list of Cyber Assets, while enabling the use of Virtual Cyber Assets (VCAs), the SDT adjusted the language to refer to communications that are between a low impact BCS and a system(s) outside the asset containing low impact BCS, instead of discrete Cyber Assets outside the assets containing low impact BCS. The use of the term system(s) no longer restricts this section to physical Cyber Assets, thereby permitting VCAs as part of the BCS grouping under the modified definition.

Attachment 1 Section 2

Rationale

To ensure virtual infrastructure providing electronic access controls for the low impact BCS is afforded equal physical security controls as the physical Cyber Assets that provide electronic access controls for the low impact BCS, the SDT modified this section to include the Virtual Cyber Asset (VCA) where only Cyber Assets had previously been listed.

Attachment 1 Section 3 Part 3.1

Rationale

Part 3.1(i)

To ensure an asset containing a low impact BCS or an SCI supporting a low impact BCS is afforded equal electronic access controls as the low impact BCS, the SDT added “SCI that supports a low impact BCS and a Cyber System(s) outside the asset containing the low impact BES Cyber System (BCS); or the SCI that supports a low impact BCS”.

To stay in keeping with the systems concept and the exclusion for a discrete list of Cyber Assets, while enabling the use of Virtual Cyber Assets (VCAs), the SDT adjusted the language to refer to communications that are between a low impact BCS and a Cyber System(s) outside the asset containing low impact BCS, instead of discrete Cyber Assets outside the assets containing low impact BCS. The use of the term Cyber System(s) no longer restricts this section to physical Cyber Assets, thereby permitting VCAs as part of the BCS grouping under the modified definition.

Part 3.1(ii) To ensure only necessary inbound and outbound electronic access is permitted for SCI that supports a low impact BCS just as is required for access control to the low impact BCS, the SDT adjusted the language to include communications that are between SCI that supports any part of a low impact BCS and a system(s) outside the asset(s) containing the SCI that supports any part of a low impact BCS.

Part 3.1 (iii) The SDT replaced the undefined ‘intelligent electronic devices’ with the defined term ‘Protection Systems’.

Attachment 1 Section 3 Part 3.2

Rationale

To ensure SCI supporting low impact BCS are afforded equal electronic access controls for Dial-up Connectivity, the SDT added “or SCI that supports a low impact BCS”. To stay in keeping with the systems concept and the exclusion

for a discrete list of Cyber Assets, while enabling the use of Virtual Cyber Assets (VCAs), the ‘per Cyber Asset capability’ was changed to ‘per system capability’.

Attachment 1 Section 5 Part 5.2

Rationale

The final bullet of Attachment 1 Section 5 Part 5.2.1 was preceded with the language “Review of” to make the requirement for other methods parallel to the five options listed above it.

Attachment 1 Section 5 Part 5.3

Rationale

To enable for virtualization technologies and capabilities the SDT added, “or VCA” in Attachment 1 Section 5 Parts 5.3.1.

To ensure SCI supporting a low impact BCS are afforded equal protections from malicious code when using Removable Media, the SDT added “SCI that supports a low impact BCS” to the low impact BCS in Attachment 1 Section 5 Parts 5.3.1 & 5.3.2.

Attachment 2

Rationale

The Project 2016-02 SDT made conforming changes to Reliability Standard CIP-003-10 to shorten applicability statements within the body of CIP standards with “BCS” as the defined acronym for “BES Cyber System”. Additional changes were to align the Attachment 2 Measures with the modifications to the Attachment 1 requirement language.

Technical Rationale for Reliability Standard CIP-003-9

This section contains a “cut and paste” of the former Guidelines and Technical Basis (GTB) as-is of from CIP-003-9 standard to preserve any historical references. No modifications have been made.

Introduction

This document explains the technical rationale and justification for the proposed Reliability Standard CIP-003-9. It provides stakeholders and the ERO Enterprise with an understanding of the technology and technical requirements in the Reliability Standard. This Technical Rationale and Justifications for CIP-003-9 is not a Reliability Standard and should not be considered mandatory and enforceable.

Updates to this document now include the Project 2020-03 – Supply Chain Low Impact Revisions Standards Drafting Team (SDT) intent in drafting changes to the requirement.

Background

In its final report¹ accepted by the NERC Board in May 2019, NERC documented the results of the evaluation of supply chain risks associated with certain categories of assets not currently subject to the Supply Chain Standards and recommended actions to address those risks. NERC staff recommended further study to determine whether new information supports modifying the standards to include low impact Bulk Electric System (BES) Cyber Systems with external connectivity by issuing a request for data or information pursuant to Section 1600 of the NERC Rules of Procedure.

The Board approved the formal issuance of this data request on August 15, 2019. NERC collected the data from August 19 through October 3, 2019. A final report, *Supply Chain Risk Assessment*, was published in December 2019. The report recommended the modification of the Supply Chain Standards to include low impact BES Cyber Systems with remote electronic access connectivity. Further, industry feedback was received regarding this recommendation at the February 2020 NERC Board meeting through Member Representatives Committee (MRC) Policy Input.

After considering policy input, the NERC Board adopted a resolution² to initiate a project to modify Reliability Standard CIP-003-8 to include policies for low impact BES Cyber Systems to: (1) detect known or suspected malicious communications for both inbound and outbound communications; (2) determine when active vendor remote access sessions are initiated; and (3) disable active vendor remote access when necessary.

Foreword Regarding Section 3 and Section 6

When developing the standards language for this SAR, the SDT considered many variables and inputs to draft clear, concise, and meaningful requirements. The SDT considered the scope and variety of entity sizes, functions, organizations, systems and configurations, entity business processes, remote access, local electronic access, remote access architectures and technologies, and data path and communications protocols. The SDT discussed systems used for electronic access, remote vs local electronic access, vendor access accounts and privileges, and optimal time frames for establishing, identifying, determining, and disabling or terminating vendor electronic access.

¹ Supply Chain Risk Assessment [Report \(nerc.com\)](https://www.nerc.com/Reports/SupplyChainRiskAssessmentReport.pdf)

² [FINAL_Minutes_BOT_Open_Meeting_February_2020.pdf \(nerc.com\)](https://www.nerc.com/Reports/FINAL_Minutes_BOT_Open_Meeting_February_2020.pdf)

The SDT reviewed industry comments and draft language suggestions, existing standards, and discussed and deliberated the options and their potential impacts and interpretative values to industry. The SDT recognized that some entities may use the same process, system and/or technology (for vendor electronic access) that is used by entity personnel, or cases where entities use separate processes, systems, or technologies to manage vendor electronic access. The SDT also discussed systems and Cyber Assets owned by vendors but authorized for use on entity networks, vs systems and Cyber Assets owned by entities but used by vendors for electronic remote access. Because of the variety, the SDT focused on allowing entities to identify their particular risks related to remote vendor electronic access and define processes and plans to define and implement security controls to address those risks.

In reviewing the industry comments, the SDT identified, discussed and considered additional terms for clarification, and came to the following conclusions:

1. Electronic remote access: considered remote access as definition and/or remote access vs electronic remote access - as well as onsite vs off-premises remote access. The use of electronic remote access clarifies the remote access using a method (non-physical) which matches existing electronic remote access in other CIP standards.
2. Interactive Remote Access: avoided the existing NERC Glossary of Terms definition in order to prevent applying high and medium impact requirements upon low impact assets and systems.
3. Active: avoided using this term due to potential unintended consequences. The use of “active” may add further requirements upon entities to define, track and document when “active” occurs vs when it does not.
4. Read-only: avoided using this term due to potential unintended consequences. The use of “read-only” may add further requirements upon entities to define and document systems and processes which are read-only from read-write, and where and when read-only access occurs.
5. Vendor: CIP-013 Supplemental Material³ addresses the term vendor in context with applicable high and medium BES Cyber Systems. The SDT avoided defining the term vendor specifically within the low impact standards to avoid conflicts for entities with high, medium, and low impact systems.

The language developed gives entities the flexibility to define processes to identify and manage vendor electronic remote access for their specific policies, processes, systems, configurations, organizations, operations, and BES Facilities. The language allows entities to define how and where vendor electronic remote access occurs and the ideal methods and timeframes to authorize, establish, and disable vendor electronic remote access.

The SDT agreed to retain Section 3 of CIP-003-9 Requirement R2, Attachment 1 and established Section 6 to specifically address low impact vendor electronic remote access, as well as malicious inbound and outbound data communications which may be sourced from or transmitted to vendors. Based on the SAR, the SDT did not include dial-up from Section 3.2.

The language requires an entity to develop and implement a process or processes for identifying vendor electronic remote access, having a method or methods for disabling vendor electronic remote access, as well as methods to detect known or suspicious vendor inbound and outbound malicious communications.

Entities may choose to define systems, applications and/or configurations used by vendors, accounts and privileges, network data communication paths or physical processes for establishing and disabling vendor electronic remote communications. Section 6 provides the flexibility to meet many types of vendor electronic remote access configurations while managing vendor electronic remote access risks.

³ [CIP-013 Technical Rationale](#)

Rationale Section 6 of Attachment 1 (Requirement R2)

Requirement R2 mandates that entities develop and implement one or more cyber security plan(s) to meet specific security objectives for assets containing low impact BES Cyber System(s). In February 2020, the NERC Board approved the initiation of a project to modify Reliability Standard CIP-003-8 to include policies for low impact BES Cyber Systems to: (1) detect known or suspected malicious communications for both inbound and outbound communications; (2) determine vendor electronic remote access is initiated; and (3) disable vendor electronic remote access when necessary.

As published in the December 2019 NERC Report: [Supply Chain Risk Assessment – Analysis of Data Collected under the NERC Rules of Procedure Section 1600 Data Request](#), of the 87% of section 1600 data request respondents with low impact BES Cyber Systems approximately 66% have external connectivity which often results in the allowance of vendor electronic remote access. As our grid has grown more complex, the use of external parties to support and maintain low impact BES Cyber Systems, equipment and facilities is expected. However, the prevalence of external connectivity across low-impact BES systems could pose a significant impact to the reliability of the grid through the potential of a common supply chain vulnerability. To address this vulnerability, the originating FERC Order⁴, and the resulting NERC Board resolution⁵, the proposed Attachment 1 Section 6, as it relates to the existing Requirement R2, mandates that applicable entities develop, document, and implement a process to mitigate the risks associated with malicious communications and vendor electronic remote access.

Attachment 1 Section 6 Part 6.1 – Determining vendor electronic remote access

The objective of Attachment 1 Section 6.1 is for entities to determine vendor electronic remote access to their low impact BES Asset(s) and/or BES Cyber Systems. Such visibility increases an entity’s ability to detect, respond, and resolve issues that may originate with, or be tied to, a particular vendor’s electronic remote access. The obligation in Section 6.1 requires that entities have one or more methods for determining vendor electronic remote access.

Attachment 1 Section 6 Part 6.2 – Disabling vendor electronic remote access

The objective of Attachment 1 Section 6.2 is for entities to have the ability to disable vendor electronic remote access for any basis the entity may choose and to prevent security events and propagation of potential malicious communications which may degrade or have adverse effects upon the entity’s assets containing low impact BES Cyber Systems. The obligation in Section 6.2 requires that entities have a method to disable vendor electronic remote access, which in turn supports the security objective to protect BES Cyber Systems against compromise that could lead to misoperation or instability in the Bulk Electric System (BES).

Attachment 1 Section 6 Part 6.3 – Detecting known or suspected malicious communications for both inbound and outbound communications

The objective of Attachment 1 Section 6.3 is for entities to have the ability to detect known or suspected malicious communications from vendors, such that the entity may respond to and remediate any resulting adverse impacts.

This sub section is scoped to focus only on vendors’ communications per the NERC Board resolution and the supply chain report. The obligation in Section 6.3 requires that entities must establish a method(s) to detect known or suspected malicious communications from vendors and the systems used by vendors to communicate with assets containing low impact BES Cyber Systems.

⁴ Order No. 829, Revised Critical Infrastructure Protection Reliability Standards, 156 FERC ¶ 61,050 (2016).

⁵ Resolution-Supply Chain Recommendations - Board Approved - February 6, 2020 ([LINK](#))

Current obligations in CIP-003-8 Requirement R2 that govern direct electronic communications with low impact BES Cyber Systems are not as robust as those in CIP-005-6 that govern high impact medium impact BES Cyber Systems. Security controls such as use of Intermediate Systems and multi-factor authentication provide additional security protection from malicious communication and overall access controls for high and medium impact BES Cyber Systems. In addition to Intermediate Systems and multi-factor authentication, high and medium impact BES Cyber Systems at Control Centers have requirements to detect malicious communications at the Electronic Access Points of those systems. These security measures are not required at low impact BES Cyber Systems.

In keeping with the NERC stated risk-based model, there may be a scenario where a vendor directly communicates with a low impact BES Cyber System. In the event that this connection may be compromised, the inclusion of security requirements to detect malicious communications under CIP-003-9 Attachment 1 Section 6 would provide entities visibility and opportunity in detecting and mitigating risks posed by vendor communications.

Former Background from Reliability Standard CIP-003-8

The section **6. Background** has been retired and removed from the Standard, and preserved by cutting and pasting as-is below.

Background

Standard CIP-003 exists as part of a suite of CIP Standards related to cyber security, which require the initial identification and categorization of BES Cyber Systems and require organizational, operational, and procedural controls to mitigate risk to BES Cyber Systems.

The term policy refers to one or a collection of written documents that are used to communicate the Responsible Entities' management goals, objectives and expectations for how the Responsible Entity will protect its BES Cyber Systems. The use of policies also establishes an overall governance foundation for creating a culture of security and compliance with laws, regulations, and standards.

The term documented processes refers to a set of required instructions specific to the Responsible Entity and to achieve a specific outcome. This term does not imply any naming or approval structure beyond what is stated in the requirements. An entity should include as much as it believes necessary in its documented processes, but it must address the applicable requirements.

The terms program and plan are sometimes used in place of documented processes where it makes sense and is commonly understood. For example, documented processes describing a response are typically referred to as plans (i.e., incident response plans and recovery plans). Likewise, a security plan can describe an approach involving multiple procedures to address a broad subject matter.

Similarly, the term program may refer to the organization's overall implementation of its policies, plans, and procedures involving a subject matter. Examples in the standards include the personnel risk assessment program and the personnel training program. The full implementation of the CIP Cyber Security Reliability Standards could also be referred to as a program. However, the terms program and plan do not imply any additional requirements beyond what is stated in the standards.

Responsible Entities can implement common controls that meet requirements for multiple high, medium, and low impact BES Cyber Systems. For example, a single cyber security awareness program could meet the requirements across multiple BES Cyber Systems.

Measures provide examples of evidence to show documentation and implementation of the requirement. These measures serve to provide guidance to entities in acceptable records of compliance and should not be viewed as an all-inclusive list.

Throughout the standards, unless otherwise stated, bulleted items in the requirements and measures are items that are linked with an "or," and numbered items are items that are linked with an "and."

Many references in the Applicability section use a threshold of 300 MW for UFLS and UVLS. This particular threshold of 300 MW for UVLS and UFLS was provided in Version 1 of the CIP Cyber Security Standards. The threshold remains at 300 MW since it is specifically addressing UVLS and UFLS, which are last ditch efforts to save the BES. A review of UFLS tolerances defined within Regional Reliability Standards for UFLS program requirements to date indicates that the historical value of 300 MW represents an adequate and reasonable threshold value for allowable UFLS operational tolerances.

Technical Rationale for Reliability Standard CIP-003-8

This section contains a “cut and paste” of the former Guidelines and Technical Basis (GTB) as-is of from CIP-003-8 standard to preserve any historical references. No modifications have been made.

Guidelines and Technical Basis

Section 4 – Scope of Applicability of the CIP Cyber Security Standards

Section “4. Applicability” of the standards provides important information for Responsible Entities to determine the scope of the applicability of the CIP Cyber Security Requirements.

Section “4.1. Functional Entities” is a list of NERC functional entities to which the standard applies. If the entity is registered as one or more of the functional entities listed in Section 4.1, then the NERC CIP Cyber Security Standards apply. Note that there is a qualification in Section 4.1 that restricts the applicability in the case of Distribution Providers to only those that own certain types of systems and equipment listed in 4.2.

Section “4.2. Facilities” defines the scope of the Facilities, systems, and equipment owned by the Responsible Entity, as qualified in Section 4.1, that is subject to the requirements of the standard. In addition to the set of BES Facilities, Control Centers, and other systems and equipment, the list includes the set of systems and equipment owned by Distribution Providers. While the NERC Glossary term “Facilities” already includes the BES characteristic, the additional use of the term BES here is meant to reinforce the scope of applicability of these Facilities where it is used, especially in this applicability scoping section. This in effect sets the scope of Facilities, systems, and equipment that is subject to the standards.

Requirement R1:

In developing policies in compliance with Requirement R1, the number of policies and their content should be guided by a Responsible Entity's management structure and operating conditions. Policies might be included as part of a general information security program for the entire organization, or as components of specific programs. The Responsible Entity has the flexibility to develop a single comprehensive cyber security policy covering the required topics, or it may choose to develop a single high-level umbrella policy and provide additional policy detail in lower level documents in its documentation hierarchy. In the case of a high-level umbrella policy, the Responsible Entity would be expected to provide the high-level policy as well as the additional documentation in order to demonstrate compliance with CIP-003-8, Requirement R1.

If a Responsible Entity has any high or medium impact BES Cyber Systems, the one or more cyber security policies must cover the nine subject matter areas required by CIP-003-8, Requirement R1, Part 1.1. If a Responsible Entity has identified from CIP-002 any assets containing low impact BES Cyber Systems, the one or more cyber security policies must cover the six subject matter areas required by Requirement R1, Part 1.2.

Responsible Entities that have multiple-impact rated BES Cyber Systems are not required to create separate cyber security policies for high, medium, or low impact BES Cyber Systems. The Responsible Entities have the flexibility to develop policies that cover all three impact ratings.

Implementation of the cyber security policy is not specifically included in CIP-003-8, Requirement R1 as it is envisioned that the implementation of this policy is evidenced through successful implementation of CIP-003 through CIP-011. However, Responsible Entities are encouraged not to limit the scope of their cyber security policies to only those requirements in NERC cyber security Reliability Standards, but to develop a holistic cyber security policy appropriate for its organization. Elements of a policy that extend beyond the scope of NERC's cyber security Reliability Standards will not be considered candidates for potential violations although they will help demonstrate the organization's internal culture of compliance and posture towards cyber security.

For Part 1.1, the Responsible Entity may consider the following for each of the required topics in its one or more cyber security policies for medium and high impact BES Cyber Systems, if any:

1.1.1 Personnel and training (CIP-004)

- Organization position on acceptable background investigations
- Identification of possible disciplinary action for violating this policy
- Account management

1.1.2 Electronic Security Perimeters (CIP-005) including Interactive Remote Access

- Organization stance on use of wireless networks
- Identification of acceptable authentication methods
- Identification of trusted and untrusted resources
- Monitoring and logging of ingress and egress at Electronic Access Points
- Maintaining up-to-date anti-malware software before initiating Interactive Remote Access
- Maintaining up-to-date patch levels for operating systems and applications used to initiate Interactive Remote Access
- Disabling VPN "split-tunneling" or "dual-homed" workstations before initiating Interactive Remote Access
- For vendors, contractors, or consultants: include language in contracts that requires adherence to the Responsible Entity's Interactive Remote Access controls

1.1.3 Physical security of BES Cyber Systems (CIP-006)

- Strategy for protecting Cyber Assets from unauthorized physical access
- Acceptable physical access control methods
- Monitoring and logging of physical ingress

1.1.4 System security management (CIP-007)

- Strategies for system hardening
- Acceptable methods of authentication and access control
- Password policies including length, complexity, enforcement, prevention of brute force attempts
- Monitoring and logging of BES Cyber Systems

- 1.1.5 Incident reporting and response planning (CIP-008)
 - Recognition of Cyber Security Incidents
 - Appropriate notifications upon discovery of an incident
 - Obligations to report Cyber Security Incidents
- 1.1.6 Recovery plans for BES Cyber Systems (CIP-009)
 - Availability of spare components
 - Availability of system backups
- 1.1.7 Configuration change management and vulnerability assessments (CIP-010)
 - Initiation of change requests
 - Approval of changes
 - Break-fix processes
- 1.1.8 Information protection (CIP-011)
 - Information access control methods
 - Notification of unauthorized information disclosure
 - Information access on a need-to-know basis
- 1.1.9 Declaring and responding to CIP Exceptional Circumstances
 - Processes to invoke special procedures in the event of a CIP Exceptional Circumstance
 - Processes to allow for exceptions to policy that do not violate CIP requirements

For Part 1.2, the Responsible Entity may consider the following for each of the required topics in its one or more cyber security policies for assets containing low impact BES Cyber Systems, if any:

- 1.2.1 Cyber security awareness
 - Method(s) for delivery of security awareness
 - Identification of groups to receive cyber security awareness
- 1.2.2 Physical security controls
 - Acceptable approach(es) for selection of physical security control(s)
- 1.2.3 Electronic access controls
 - Acceptable approach(es) for selection of electronic access control(s)
- 1.2.4 Cyber Security Incident response
 - Recognition of Cyber Security Incidents
 - Appropriate notifications upon discovery of an incident
 - Obligations to report Cyber Security Incidents
- 1.2.5 Transient Cyber Assets and Removable Media Malicious Code Risk Mitigation
 - Acceptable use of Transient Cyber Asset(s) and Removable Media

- Method(s) to mitigate the risk of the introduction of malicious code to low impact BES Cyber Systems from Transient Cyber Assets and Removable Media
- Method(s) to request Transient Cyber Asset and Removable Media

1.2.6 Declaring and responding to CIP Exceptional Circumstances

- Process(es) to declare a CIP Exceptional Circumstance
- Process(es) to respond to a declared CIP Exceptional Circumstance

Requirements relating to exceptions to a Responsible Entity's security policies were removed because it is a general management issue that is not within the scope of a reliability requirement. It is an internal policy requirement and not a reliability requirement. However, Responsible Entities are encouraged to continue this practice as a component of their cyber security policies.

In this and all subsequent required approvals in the NERC CIP Reliability Standards, the Responsible Entity may elect to use hardcopy or electronic approvals to the extent that there is sufficient evidence to ensure the authenticity of the approving party.

Requirement R2:

The intent of Requirement R2 is for each Responsible Entity to create, document, and implement one or more cyber security plan(s) that address the security objective for the protection of low impact BES Cyber Systems. The required protections are designed to be part of a program that covers the low impact BES Cyber Systems collectively at an asset level (based on the list of assets containing low impact BES Cyber Systems identified in CIP-002), but not at an individual device or system level.

Requirement R2, Attachment 1

As noted, Attachment 1 contains the sections that must be included in the cyber security plan(s). The intent is to allow entities that have a combination of high, medium, and low impact BES Cyber Systems the flexibility to choose, if desired, to cover their low impact BES Cyber Systems (or any subset) under their programs used for the high or medium impact BES Cyber Systems rather than maintain two separate programs. The purpose of the cyber security plan(s) in Requirement R2 is for Responsible Entities to use the cyber security plan(s) as a means of documenting their approaches to meeting the subject matter areas. The cyber security plan(s) can be used to reference other policies and procedures that demonstrate "how" the Responsible Entity is meeting each of the subject matter areas, or Responsible Entities can develop comprehensive cyber security plan(s) that contain all of the detailed implementation content solely within the cyber security plan itself. To meet the obligation for the cyber security plan, the expectation is that the cyber security plan contains or references sufficient details to address the implementation of each of the required subject matters areas.

Guidance for each of the subject matter areas of Attachment 1 is provided below.

Requirement R2, Attachment 1, Section 1 – Cyber Security Awareness

The intent of the cyber security awareness program is for entities to reinforce good cyber security practices with their personnel at least once every 15 calendar months. The entity has the discretion to determine the topics to be addressed and the manner in which it will communicate these topics. As evidence of compliance, the Responsible Entity should be able to produce the awareness material that was delivered according to the delivery method(s) (e.g., posters, emails, or topics at staff meetings, etc.). The standard drafting team does not intend for Responsible Entities to be required to maintain lists of recipients and track the reception of the awareness material by personnel.

Although the focus of the awareness is cyber security, it does not mean that only technology-related topics can be included in the program. Appropriate physical security topics (e.g., tailgating awareness and protection of badges for physical security, or “If you see something, say something” campaigns, etc.) are valid for cyber security awareness. The intent is to cover topics concerning any aspect of the protection of BES Cyber Systems.

Requirement R2, Attachment 1, Section 2 – Physical Security Controls

The Responsible Entity must document and implement methods to control physical access to (1) the asset or the locations of low impact BES Cyber Systems within the asset, and (2) Cyber Assets that implement the electronic access control(s) specified by the Responsible Entity in Attachment 1, Section 3.1, if any. If these Cyber Assets implementing the electronic access controls are located within the same asset as the low impact BES Cyber Asset(s) and inherit the same physical access controls and the same need as outlined in Section 2, this may be noted by the Responsible Entity in either its policies or cyber security plan(s) to avoid duplicate documentation of the same controls.

The Responsible Entity has the flexibility to select the methods used to meet the objective of controlling physical access to (1) the asset(s) containing low impact BES Cyber System(s) or the low impact BES Cyber Systems themselves and (2) the electronic access control Cyber Assets specified by the Responsible Entity, if any. The Responsible Entity may use one or a combination of physical access controls, monitoring controls, or other operational, procedural, or technical physical security controls. Entities may use perimeter controls (e.g., fences with locked gates, guards, or site access policies, etc.) or more granular areas of physical access control in areas where low impact BES Cyber Systems are located, such as control rooms or control houses.

The security objective is to control the physical access based on need as determined by the Responsible Entity. The need for physical access can be documented at the policy level. The standard drafting team did not intend to obligate an entity to specify a need for each physical access or authorization of an individual for physical access.

Monitoring as a physical security control can be used as a complement or an alternative to physical access control. Examples of monitoring controls include, but are not limited to: (1) alarm systems to detect motion or entry into a controlled area, or (2) human observation of a controlled area. Monitoring does not necessarily require logging and maintaining logs but could include monitoring that physical access has occurred or been attempted (e.g., door alarm, or human observation, etc.). The standard drafting team’s intent is that the monitoring does not need to be per low impact BES Cyber System but should be at the appropriate level to meet the security objective of controlling physical access.

User authorization programs and lists of authorized users for physical access are not required although they are an option to meet the security objective.

Requirement R2, Attachment 1, Section 3 – Electronic Access Controls

Section 3 requires the establishment of electronic access controls for assets containing low impact BES Cyber Systems when there is routable protocol communication or Dial-up Connectivity between Cyber Asset(s) outside of the asset containing the low impact BES Cyber System(s) and the low impact BES Cyber System(s) within such asset. The establishment of electronic access controls is intended to reduce the risks associated with uncontrolled communication using routable protocols or Dial-up Connectivity.

When implementing Attachment 1, Section 3.1, Responsible Entities should note that electronic access controls to permit only necessary inbound and outbound electronic access are required for

communications when those communications meet all three of the criteria identified in Attachment 1, Section 3.1. The Responsible Entity should evaluate the communications and when all three criteria are met, the Responsible Entity must document and implement electronic access control(s).

When identifying electronic access controls, Responsible Entities are provided flexibility in the selection of the electronic access controls that meet their operational needs while meeting the security objective of allowing only necessary inbound and outbound electronic access to low impact BES Cyber Systems that use routable protocols between a low impact BES Cyber System(s) and Cyber Asset(s) outside the asset.

In essence, the intent is for Responsible Entities to determine whether there is communication between a low impact BES Cyber System(s) and a Cyber Asset(s) outside the asset containing low impact BES Cyber System(s) that uses a routable protocol when entering or leaving the asset or Dial-up Connectivity to the low impact BES Cyber System(s). Where such communication is present, Responsible Entities should document and implement electronic access control(s). Where routable protocol communication for time-sensitive protection or control functions between intelligent electronic devices that meets the exclusion language is present, Responsible Entities should document that communication, but are not required to establish any specific electronic access controls.

The inputs to this requirement are the assets identified in CIP-002 as containing low impact BES Cyber System(s); therefore, the determination of routable protocol communications or Dial-up Connectivity is an attribute of the asset. However, it is not intended for communication that provides no access to or from the low impact BES Cyber System(s), but happens to be located at the asset with the low impact BES Cyber System(s), to be evaluated for electronic access controls.

Electronic Access Control Exclusion

In order to avoid future technology issues, the obligations for electronic access controls exclude communications between intelligent electronic devices that use routable communication protocols for time-sensitive protection or control functions, such as IEC TR-61850-90-5 R-GOOSE messaging. Time-sensitive in this context generally means functions that would be negatively impacted by the latency introduced in the communications by the required electronic access controls. This time-sensitivity exclusion does not apply to SCADA communications which typically operate on scan rates of 2 seconds or greater. While technically time-sensitive, SCADA communications over routable protocols can withstand the delay introduced by electronic access controls. Examples of excluded time-sensitive communications are those communications which may necessitate the tripping of a breaker within a few cycles. A Responsible Entity using this technology is not expected to implement the electronic access controls noted herein. This exception was included so as not to inhibit the functionality of the time-sensitive characteristics related to this technology and not to preclude the use of such time-sensitive reliability enhancing functions if they use a routable protocol in the future.

Considerations for Determining Routable Protocol Communications

To determine whether electronic access controls need to be implemented, the Responsible Entity has to determine whether there is communication between a low impact BES Cyber System(s) and a Cyber Asset(s) outside the asset containing the low impact BES Cyber System(s) that uses a routable protocol when entering or leaving the asset.

When determining whether a routable protocol is entering or leaving the asset containing the low impact BES Cyber System(s), Responsible Entities have flexibility in identifying an approach. One approach is for Responsible Entities to identify an “electronic boundary” associated with the asset containing low impact BES Cyber System(s). This is not an Electronic Security Perimeter *per se*, but a

demarcation that demonstrates the routable protocol communication entering or leaving the asset between a low impact BES Cyber System and Cyber Asset(s) outside the asset to then have electronic access controls implemented. This electronic boundary may vary by asset type (Control Center, substation, generation resource) and the specific configuration of the asset. If this approach is used, the intent is for the Responsible Entity to define the electronic boundary such that the low impact BES Cyber System(s) located at the asset are contained within the “electronic boundary.” This is strictly for determining which routable protocol communications and networks are internal or inside or local to the asset and which are external to or outside the asset.

Alternatively, the Responsible Entity may find the concepts of what is inside and outside to be intuitively obvious for a Cyber Asset(s) outside the asset containing low impact BES Cyber System(s) communicating to a low impact BES Cyber System(s) inside the asset. This may be the case when a low impact BES Cyber System(s) is communicating with a Cyber Asset many miles away and a clear and unambiguous demarcation exists. In this case, a Responsible Entity may decide not to identify an “electronic boundary,” but rather to simply leverage the unambiguous asset demarcation to ensure that the electronic access controls are placed between the low impact BES Cyber System(s) and the Cyber Asset(s) outside the asset.

Determining Electronic Access Controls

Once a Responsible Entity has determined that there is routable communication between a low impact BES Cyber System(s) and a Cyber Asset(s) outside the asset containing the low impact BES Cyber System(s) that uses a routable protocol when entering or leaving the asset containing the low impact BES Cyber System(s), the intent is for the Responsible Entity to document and implement its chosen electronic access control(s). The control(s) are intended to allow only “necessary” inbound and outbound electronic access as determined by the Responsible Entity. However the Responsible Entity chooses to document the inbound and outbound access permissions and the need, the intent is that the Responsible Entity is able to explain the reasons for the electronic access permitted. The reasoning for “necessary” inbound and outbound electronic access controls may be documented within the Responsible Entity’s cyber security plan(s), within a comment on an access control list, a database, spreadsheet or other policies or procedures associated with the electronic access controls.

Concept Diagrams

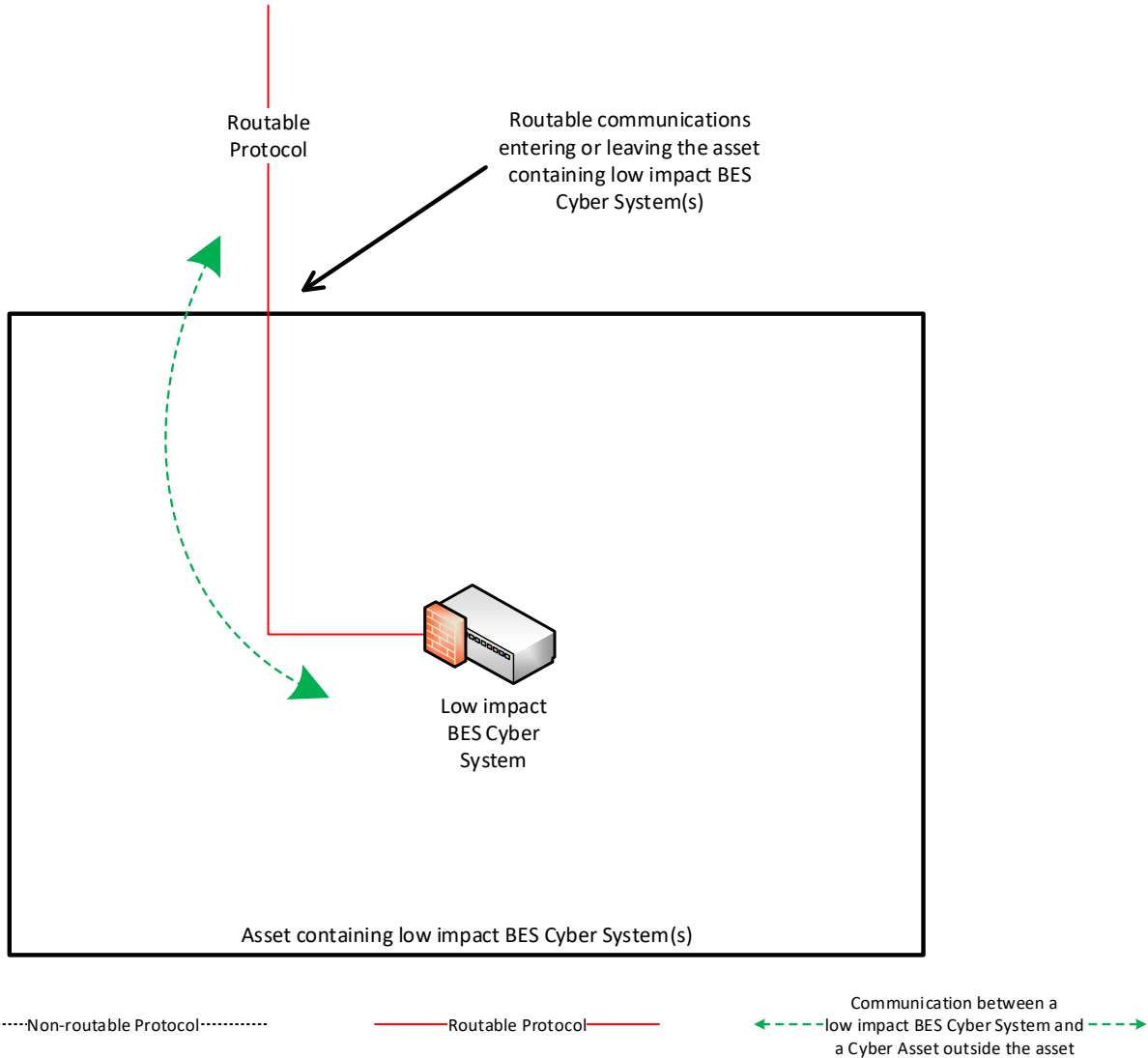
The diagrams on the following pages are provided as examples to illustrate various electronic access controls at a conceptual level. Regardless of the concepts or configurations chosen by the Responsible Entity, the intent is to achieve the security objective of permitting only necessary inbound and outbound electronic access for communication between low impact BES Cyber Systems and Cyber Asset(s) outside the asset containing the low impact BES Cyber System(s) using a routable protocol when entering or leaving the asset.

NOTE:

- This is not an exhaustive list of applicable concepts.
- The same legend is used in each diagram; however, the diagram may not contain all of the articles represented in the legend.

Reference Model 1 – Host-based Inbound & Outbound Access Permissions

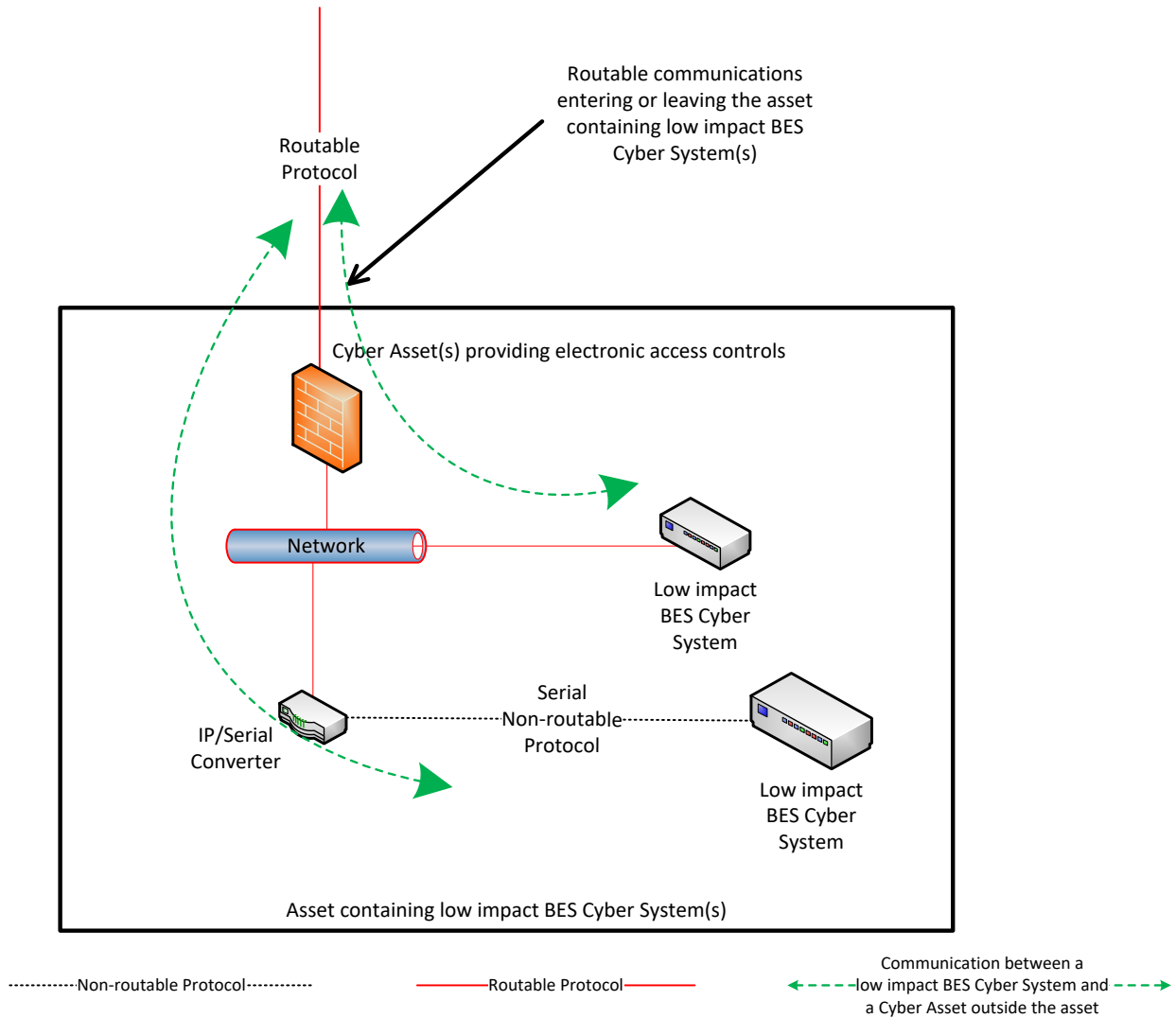
The Responsible Entity may choose to utilize a host-based firewall technology on the low impact BES Cyber System(s) itself that manages the inbound and outbound electronic access permissions so that only necessary inbound and outbound electronic access is allowed between the low impact BES Cyber System(s) and the Cyber Asset(s) outside the asset containing the low impact BES Cyber System(s). When permitting the inbound and outbound electronic access permissions using access control lists, the Responsible Entity could restrict communication(s) using source and destination addresses or ranges of addresses. Responsible Entities could also restrict communication(s) using ports or services based on the capability of the electronic access control, the low impact BES Cyber System(s), or the application(s).



Reference Model 1

Reference Model 2 – Network-based Inbound & Outbound Access Permissions

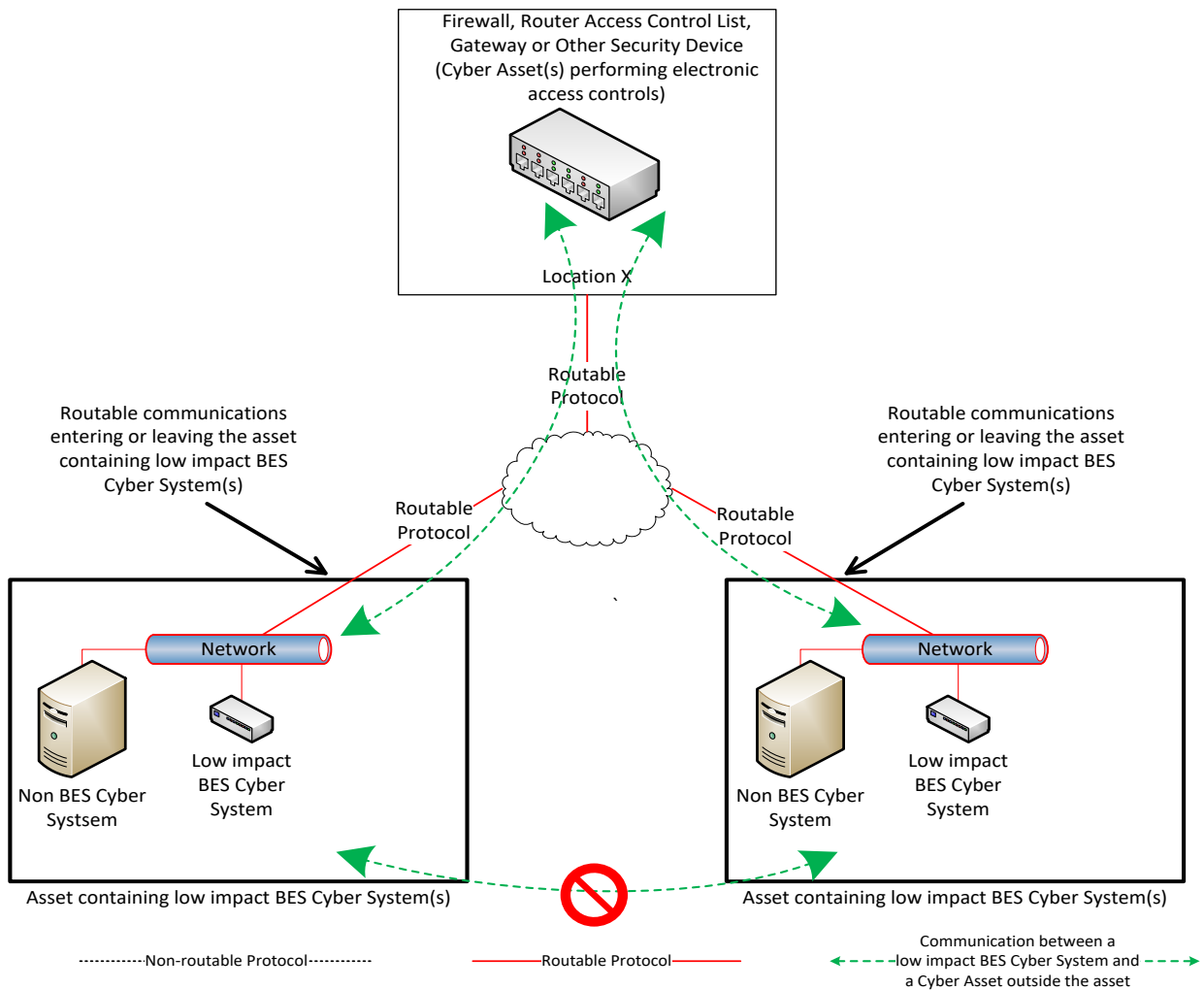
The Responsible Entity may choose to use a security device that permits only necessary inbound and outbound electronic access to the low impact BES Cyber System(s) within the asset containing the low impact BES Cyber System(s). In this example, two low impact BES Cyber Systems are accessed using the routable protocol that is entering or leaving the asset containing the low impact BES Cyber System(s). The IP/Serial converter is continuing the same communications session from the Cyber Asset(s) that are outside the asset to the low impact BES Cyber System(s). The security device provides the electronic access controls to permit only necessary inbound and outbound routable protocol access to the low impact BES Cyber System(s). When permitting the inbound and outbound electronic access permissions using access control lists, the Responsible Entity could restrict communication(s) using source and destination addresses or ranges of addresses. Responsible Entities could also restrict communication(s) using ports or services based on the capability of the electronic access control, the low impact BES Cyber System(s), or the application(s).



Reference Model 2

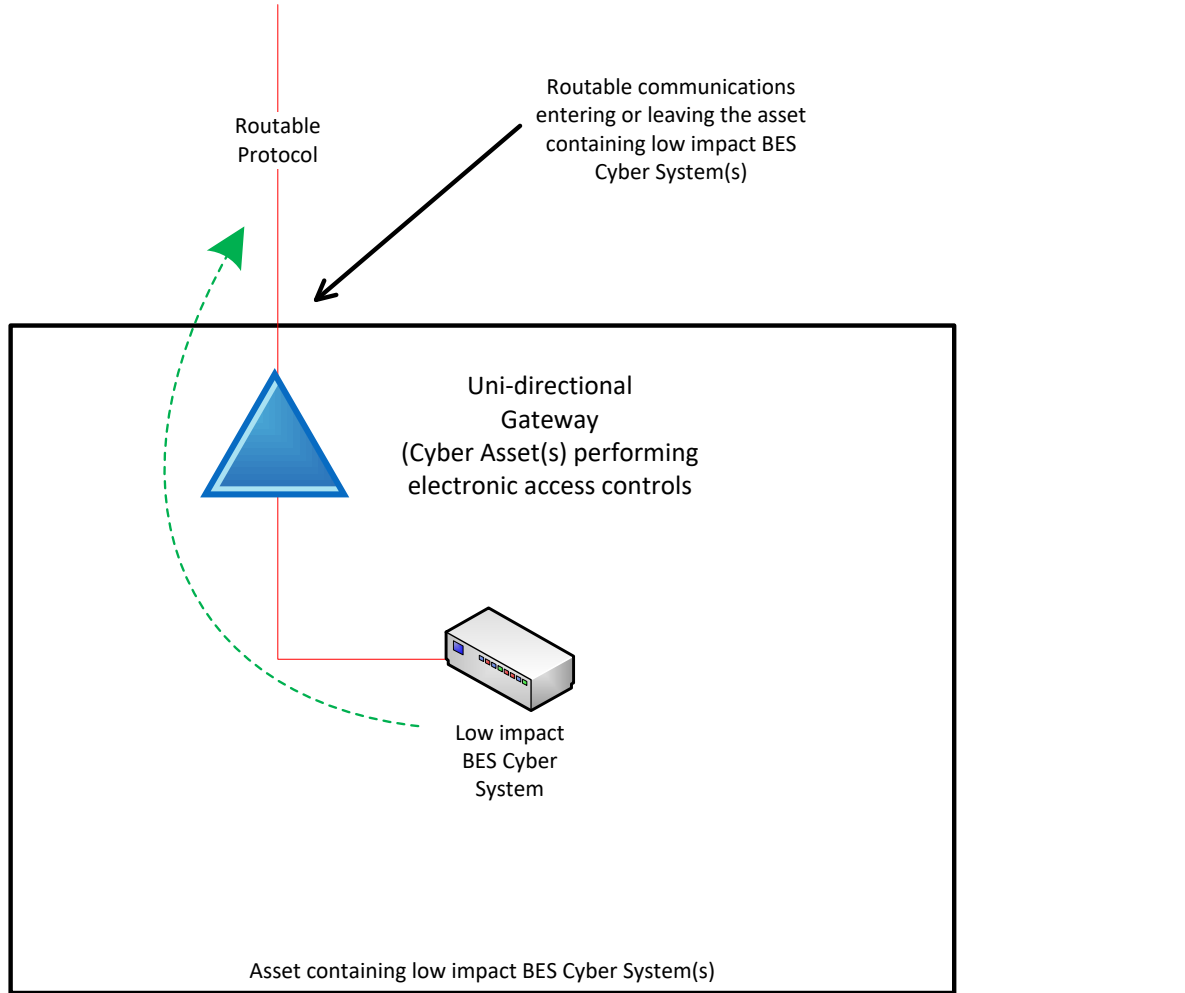
Reference Model 3 – Centralized Network-based Inbound & Outbound Access Permissions

The Responsible Entity may choose to utilize a security device at a centralized location that may or may not be at another asset containing low impact BES Cyber System(s). The electronic access control(s) do not necessarily have to reside inside the asset containing the low impact BES Cyber System(s). A security device is in place at “Location X” to act as the electronic access control and permit only necessary inbound and outbound routable protocol access between the low impact BES Cyber System(s) and the Cyber Asset(s) outside each asset containing low impact BES Cyber System(s). Care should be taken that electronic access to or between each asset is through the Cyber Asset(s) determined by the Responsible Entity to be performing electronic access controls at the centralized location. When permitting the inbound and outbound electronic access permissions using access control lists, the Responsible Entity could restrict communication(s) using source and destination addresses or ranges of addresses. Responsible Entities could also restrict communication(s) using ports or services based on the capability of the electronic access control, the low impact BES Cyber System(s), or the application(s).



Reference Model 4 – Uni-directional Gateway

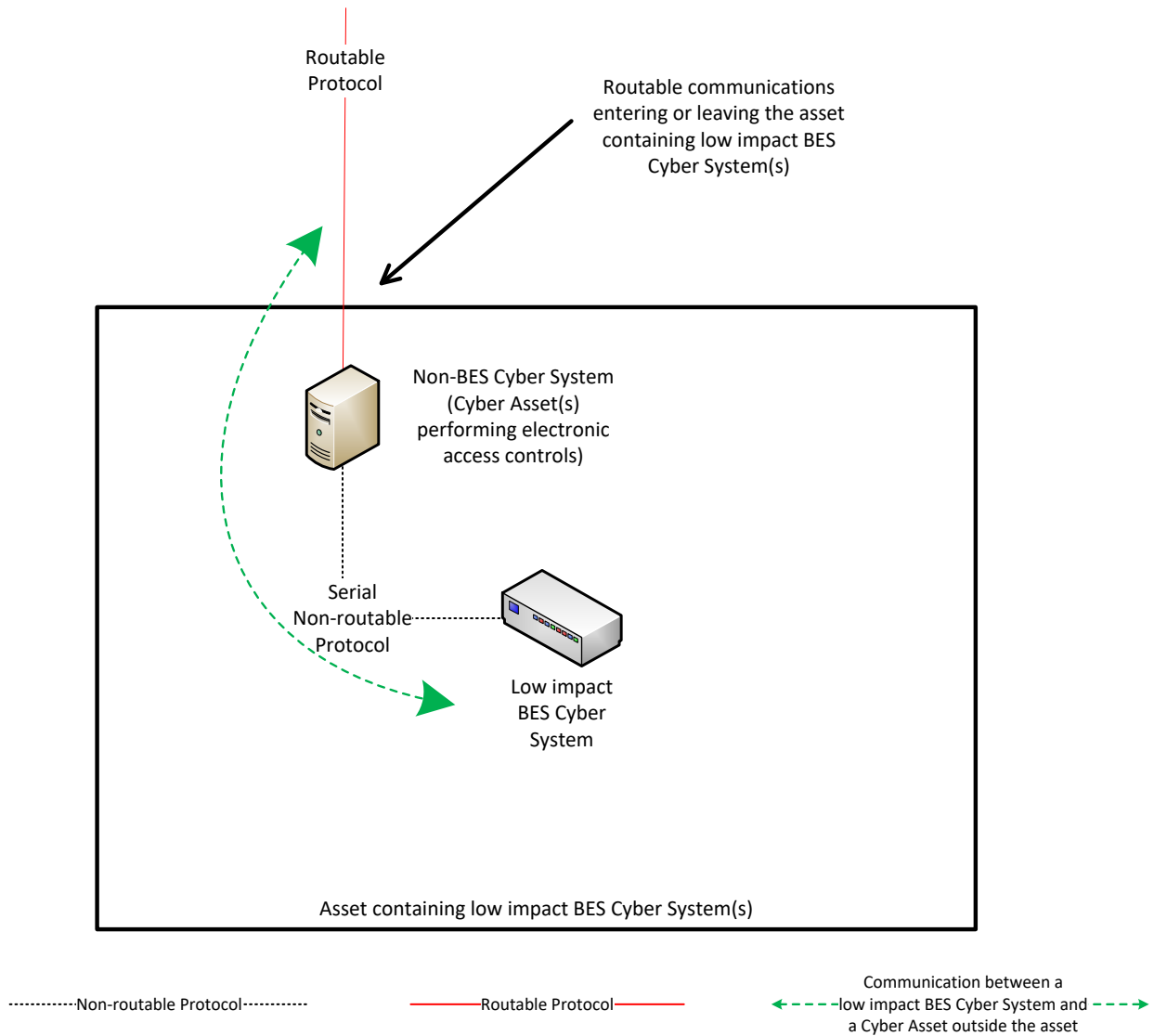
The Responsible Entity may choose to utilize a uni-directional gateway as the electronic access control. The low impact BES Cyber System(s) is not accessible (data cannot flow into the low impact BES Cyber System) using the routable protocol entering the asset due to the implementation of a “one-way” (uni-directional) path for data to flow. The uni-directional gateway is configured to permit only the necessary outbound communications using the routable protocol communication leaving the asset.



Reference Model 4

Reference Model 5 – User Authentication

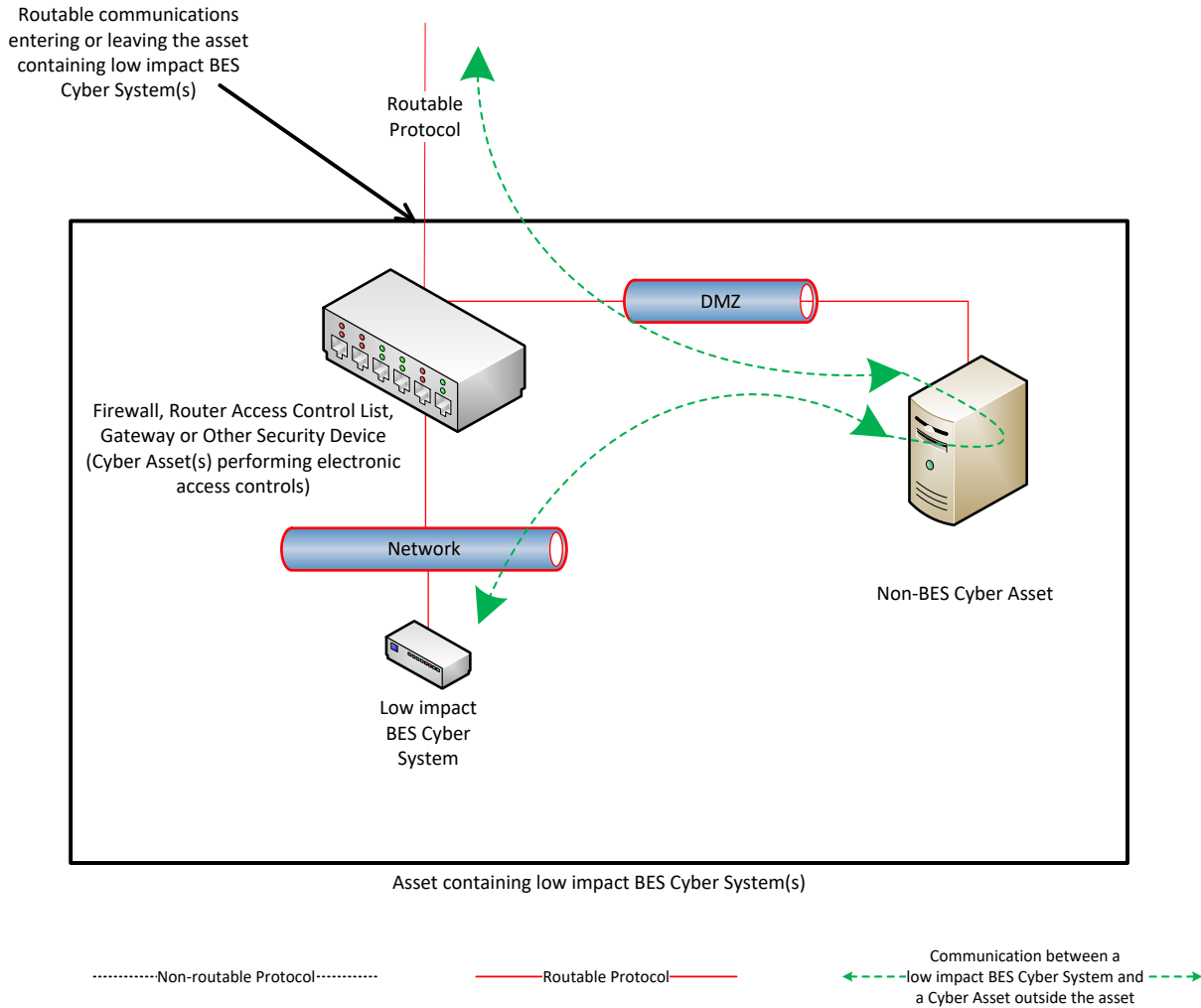
This reference model demonstrates that Responsible Entities have flexibility in choosing electronic access controls so long as the security objective of the requirement is met. The Responsible Entity may choose to utilize a non-BES Cyber Asset located at the asset containing the low impact BES Cyber System that requires authentication for communication from the Cyber Asset(s) outside the asset. This non-BES Cyber System performing the authentication permits only authenticated communication to connect to the low impact BES Cyber System(s), meeting the first half of the security objective to permit only necessary inbound electronic access. Additionally, the non-BES Cyber System performing authentication is configured such that it permits only necessary outbound communication meeting the second half of the security objective. Often, the outbound communications would be controlled in this network architecture by permitting no communication to be initiated from the low impact BES Cyber System. This configuration may be beneficial when the only communication to a device is for user-initiated interactive access.



Reference Model 5

Reference Model 6 – Indirect Access

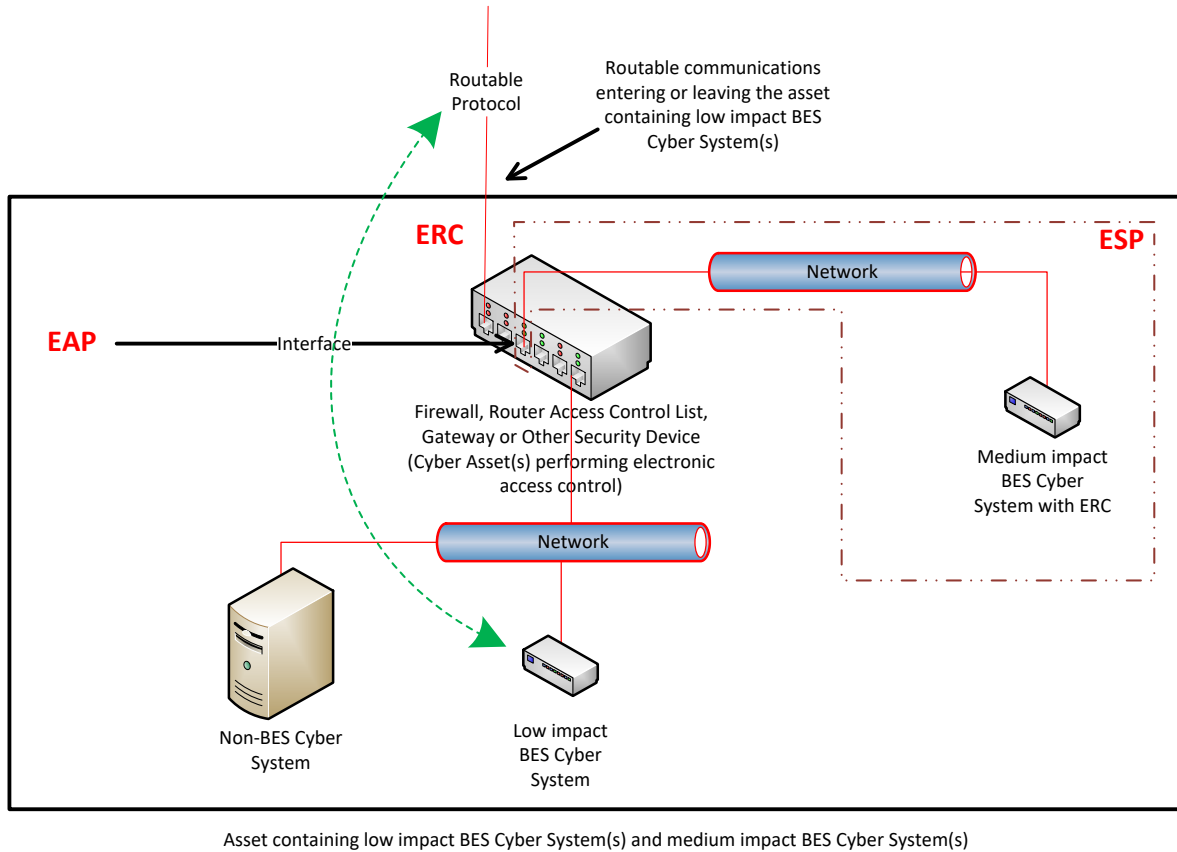
In implementing its electronic access controls, the Responsible Entity may identify that it has indirect access between the low impact BES Cyber System and a Cyber Asset outside the asset containing the low impact BES Cyber System through a non-BES Cyber Asset located within the asset. This indirect access meets the criteria of having communication between the low impact BES Cyber System and a Cyber Asset outside the asset containing the low impact BES Cyber System. In this reference model, it is intended that the Responsible Entity implement electronic access controls that permit only necessary inbound and outbound electronic access to the low impact BES Cyber System. Consistent with the other reference models provided, the electronic access in this reference model is controlled using the security device that is restricting the communication that is entering or leaving the asset.



Reference Model 6

Reference Model 7 – Electronic Access Controls at assets containing low impact BES Cyber Systems and ERC

In this reference model, there is both a routable protocol entering and leaving the asset containing the low impact BES Cyber System(s) that is used by Cyber Asset(s) outside the asset and External Routable Connectivity because there is at least one medium impact BES Cyber System and one low impact BES Cyber System within the asset using the routable protocol communications. The Responsible Entity may choose to leverage an interface on the medium impact Electronic Access Control or Monitoring Systems (EACMS) to provide electronic access controls for purposes of CIP-003. The EACMS is therefore performing multiple functions – as a medium impact EACMS and as implementing electronic access controls for an asset containing low impact BES Cyber Systems.



.....Non-routable Protocol..... ——— Routable Protocol ——— ← - - - - - Communication between a low impact BES Cyber System and a Cyber Asset outside the asset - - - - - →

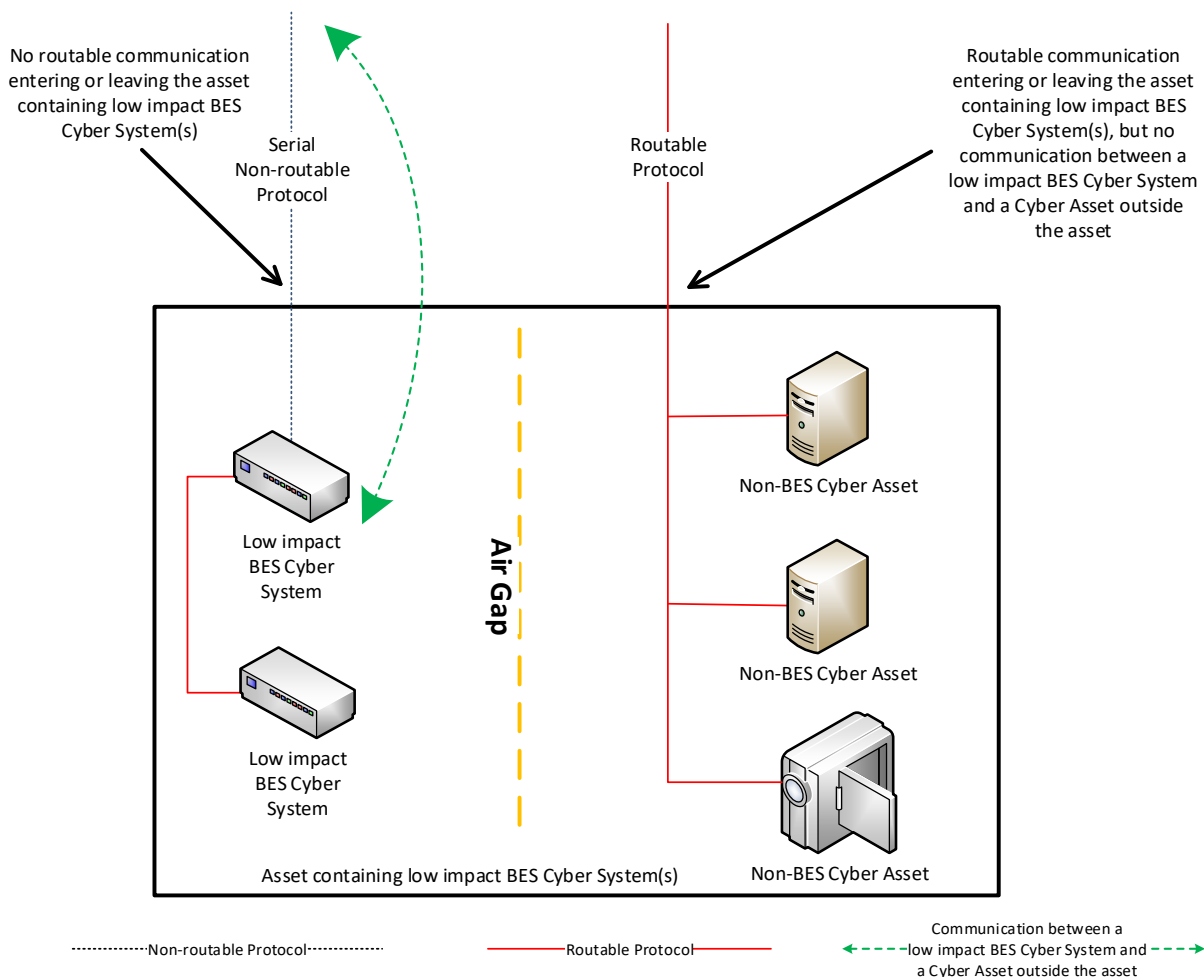
Reference Model 7

Reference Model 8 – Physical Isolation and Serial Non-routable Communications – No Electronic Access Controls Required

In this reference model, the criteria from Attachment 1, Section 3.1 requiring the implementation of electronic access controls are not met. This reference model demonstrates three concepts:

- 1) The physical isolation of the low impact BES Cyber System(s) from the routable protocol communication entering or leaving the asset containing the low impact BES Cyber System(s), commonly referred to as an 'air gap', mitigates the need to implement the required electronic access controls;
- 2) The communication to the low impact BES Cyber System from a Cyber Asset outside the asset containing the low impact BES Cyber System(s) using only a serial non-routable protocol where such communication is entering or leaving the asset mitigates the need to implement the required electronic access controls.
- 3) The routable protocol communication between the low impact BES Cyber System(s) and other Cyber Asset(s), such as the second low impact BES Cyber System depicted, may exist without needing to implement the required electronic access controls so long as the routable protocol communications never leaves the asset containing the low impact BES Cyber System(s).

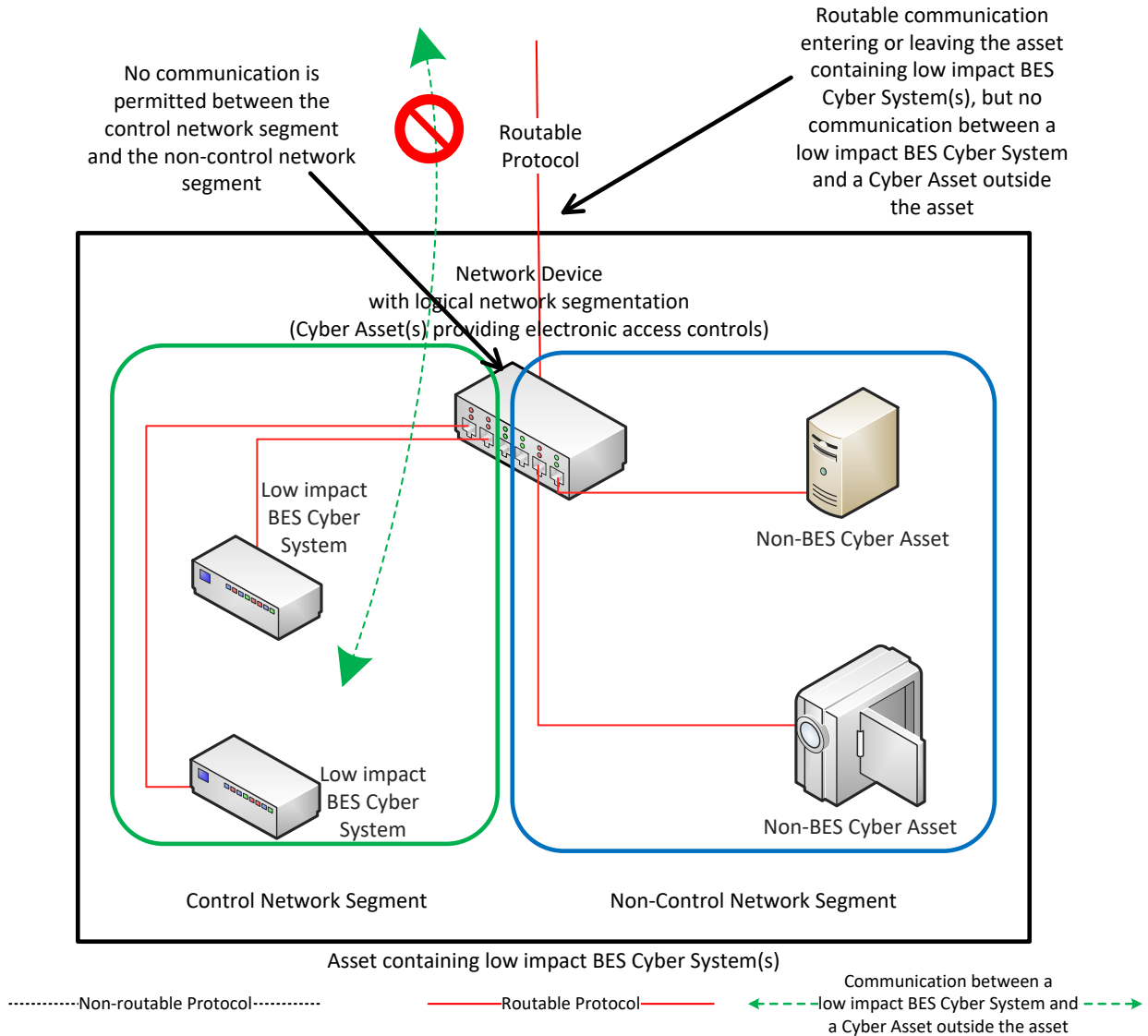
Section 1.



Reference Model 8

Reference Model 9 – Logical Isolation - No Electronic Access Controls Required

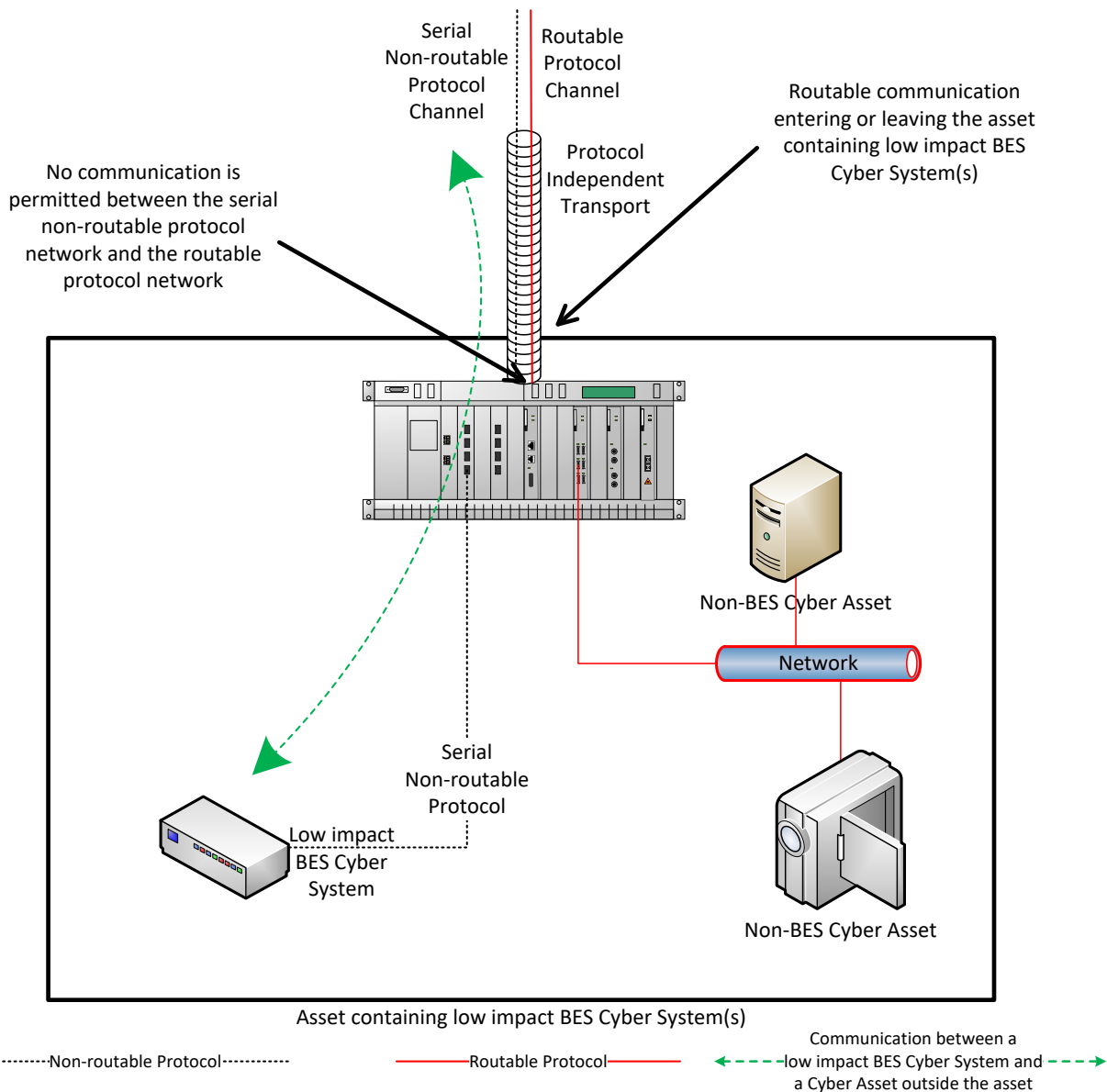
In this reference model, the criteria from Attachment 1, Section 3.1 requiring the implementation of electronic access controls are not met. The Responsible Entity has logically isolated the low impact BES Cyber System(s) from the routable protocol communication entering or leaving the asset containing low impact BES Cyber System(s). The logical network segmentation in this reference model permits no communication between a low impact BES Cyber System and a Cyber Asset outside the asset. Additionally, no indirect access exists because those non-BES Cyber Assets that are able to communicate outside the asset are strictly prohibited from communicating to the low impact BES Cyber System(s). The low impact BES Cyber System(s) is on an isolated network segment with logical controls preventing routable protocol communication into or out of the network containing the low impact BES Cyber System(s) and these communications never leave the asset using a routable protocol.



Reference Model 9

Reference Model 10 - Serial Non-routable Communications Traversing an Isolated Channel on a Non-routable Transport Network – No Electronic Access Controls Required

In this reference model, the criteria from Attachment 1, Section 3.1 requiring the implementation of electronic access controls are not met. This reference model depicts communication between a low impact BES Cyber System and a Cyber Asset outside the asset containing the low impact BES Cyber System over a serial non-routable protocol which is transported across a wide-area network using a protocol independent transport that may carry routable and non-routable communication such as a Time-Division Multiplexing (TDM) network, a Synchronous Optical Network (SONET), or a Multiprotocol Label Switching (MPLS) network. While there is routable protocol communication entering or leaving the asset containing low impact BES Cyber System(s) and there is communication between a low impact BES Cyber System and a Cyber Asset outside the asset, the communication between the low impact BES Cyber System and the Cyber Asset outside the asset is not using the routable protocol communication. This model is related to Reference Model 9 in that it relies on logical isolation to prohibit the communication between a low impact BES Cyber System and a Cyber Asset outside the asset from using a routable protocol.



Reference Model 10

Dial-up Connectivity

Dial-up Connectivity to a low impact BES Cyber System is set to dial out only (no auto-answer) to a preprogrammed number to deliver data. Incoming Dial-up Connectivity is to a dialback modem, a modem that must be remotely controlled by the control center or control room, has some form of access control, or the low impact BES Cyber System has access control.

Insufficient Access Controls

Some examples of situations that would lack sufficient access controls to meet the intent of this requirement include:

- An asset has Dial-up Connectivity and a low impact BES Cyber System is reachable via an auto-answer modem that connects any caller to the Cyber Asset that has a default password. There is no practical access control in this instance.
- A low impact BES Cyber System has a wireless card on a public carrier that allows the BES Cyber System to be reachable via a public IP address. In essence, low impact BES Cyber Systems should not be accessible from the Internet and search engines such as Shodan.
- Dual-homing or multiple-network interface cards without disabling IP forwarding in the non-BES Cyber Asset within the DMZ to provide separation between the low impact BES Cyber System(s) and the external network would not meet the intent of “controlling” inbound and outbound electronic access assuming there was no other host-based firewall or other security devices on the non-BES Cyber Asset.

Requirement R2, Attachment 1, Section 4 – Cyber Security Incident Response

The entity should have one or more documented Cyber Security Incident response plan(s) that include each of the topics listed in Section 4. If, in the normal course of business, suspicious activities are noted at an asset containing low impact BES Cyber System(s), the intent is for the entity to implement a Cyber Security Incident response plan that will guide the entity in responding to the incident and reporting the incident if it rises to the level of a Reportable Cyber Security Incident.

Entities are provided the flexibility to develop their Attachment 1, Section 4 Cyber Security Incident response plan(s) by asset or group of assets. The plans do not need to be on a per asset site or per low impact BES Cyber System basis. Entities can choose to use a single enterprise-wide plan to fulfill the obligations for low impact BES Cyber Systems.

The plan(s) must be tested once every 36 months. This is not an exercise per low impact BES Cyber Asset or per type of BES Cyber Asset but rather is an exercise of each incident response plan the entity created to meet this requirement. An actual Reportable Cyber Security Incident counts as an exercise as do other forms of tabletop exercises or drills. NERC-led exercises such as GridEx participation would also count as an exercise provided the entity’s response plan is followed. The intent of the requirement is for entities to keep the Cyber Security Incident response plan(s) current, which includes updating the plan(s), if needed, within 180 days following a test or an actual incident.

For low impact BES Cyber Systems, the only portion of the definition of Cyber Security Incident that would apply is, “A malicious act or suspicious event that disrupts, or was an attempt to disrupt, the operation of a BES Cyber System.” The other portion of that definition is not to be used to require ESPs and PSPs for low impact BES Cyber Systems.

Requirement R2, Attachment 1, Section 5 – Transient Cyber Assets and Removable Media Malicious Code Risk Mitigation

Most BES Cyber Assets and BES Cyber Systems are isolated from external public or untrusted networks, and therefore Transient Cyber Assets and Removable Media are needed to transport files to and from secure areas to maintain, monitor, or troubleshoot critical systems. Transient Cyber Assets and Removable Media are a potential means for cyber-attack. To protect the BES Cyber Assets and BES Cyber Systems, CIP-003 Requirement R2, Attachment 1, Section 5 requires Responsible Entities to document and implement a plan for how they will mitigate the risk of malicious code introduction to low impact BES Cyber Systems from Transient Cyber Assets

and Removable Media. The approach of defining a plan allows the Responsible Entity to document processes that are supportable within its organization and in alignment with its change management processes.

Transient Cyber Assets can be one of many types of devices from a specially-designed device for maintaining equipment in support of the BES to a platform such as a laptop, desktop, or tablet that may interface with or run applications that support BES Cyber Systems and is capable of transmitting executable code to the BES Cyber Asset(s) or BES Cyber System(s). Note: Cyber Assets connected to a BES Cyber System for less than 30 days due to an unplanned removal, such as premature failure, are not intended to be identified as Transient Cyber Assets. Removable Media subject to this requirement include, among others, floppy disks, compact disks, USB flash drives, external hard drives, and other flash memory cards/drives that contain nonvolatile memory.

Examples of these temporarily connected devices include, but are not limited to:

- Diagnostic test equipment;
- Equipment used for BES Cyber System maintenance; or
- Equipment used for BES Cyber System configuration.

To meet the objective of mitigating risks associated with the introduction of malicious code at low impact BES Cyber Systems, Section 5 specifies the capabilities and possible security methods available to Responsible Entities based upon asset type and ownership.

With the list of options provided in Attachment 1, the entity has the discretion to use the option(s) that is most appropriate. This includes documenting its approach for how and when the entity reviews the Transient Cyber Asset under its control or under the control of parties other than the Responsible Entity. The entity should avoid implementing a security function that jeopardizes reliability by taking actions that would negatively impact the performance or support of the Transient Cyber Asset or BES Cyber Asset.

Malicious Code Risk Mitigation

The terms “mitigate”, “mitigating”, and “mitigation” are used in Section 5 in Attachment 1 to address the risks posed by malicious code when connecting Transient Cyber Assets and Removable Media to BES Cyber Systems. Mitigation is intended to mean that entities reduce security risks presented by connecting the Transient Cyber Asset or Removable Media. When determining the method(s) to mitigate the introduction of malicious code, it is not intended for entities to perform and document a formal risk assessment associated with the introduction of malicious code.

Per Transient Cyber Asset Capability

As with other CIP standards, the requirements are intended for an entity to use the method(s) that the system is capable of performing. The use of “per Transient Cyber Asset capability” is to eliminate the need for a Technical Feasibility Exception when it is understood that the device cannot use a method(s). For example, for malicious code, many types of appliances are not capable of implementing antivirus software; therefore, because it is not a capability of those types of devices, implementation of the antivirus software would not be required for those devices.

Requirement R2, Attachment 1, Section 5.1 - Transient Cyber Asset(s) Managed by the Responsible Entity

For Transient Cyber Assets and Removable Media that are connected to both low impact and medium/high impact BES Cyber Systems, entities must be aware of the differing levels of requirements and manage these assets under the program that matches the highest impact level to which they will connect.

Section 5.1: Entities are to document and implement their plan(s) to mitigate malicious code through the use of one or more of the protective measures listed, based on the capability of the Transient Cyber Asset.

The Responsible Entity has the flexibility to apply the selected method(s) to meet the objective of mitigating the introductions of malicious code either in an on-going or in an on-demand manner. An example of managing a device in an on-going manner is having the antivirus solution for the device managed as part of an end-point security solution with current signature or pattern updates, regularly scheduled systems scans, etc. In contrast,

for devices that are used infrequently and the signatures or patterns are not kept current, the entity may manage those devices in an on-demand manner by requiring an update to the signatures or patterns and a scan of the device before the device is connected to ensure that it is free of malicious code.

Selecting management in an on-going or on-demand manner is not intended to imply that the control has to be verified at every single connection. For example, if the device is managed in an on-demand manner, but will be used to perform maintenance on several BES Cyber Asset(s), the Responsible Entity may choose to document that the Transient Cyber Asset has been updated before being connected as a Transient Cyber Asset for the first use of that maintenance work. The intent is not to require a log documenting each connection of a Transient Cyber Asset to a BES Cyber Asset.

The following is additional discussion of the methods to mitigate the introduction of malicious code.

- Antivirus software, including manual or managed updates of signatures or patterns, provides flexibility to manage Transient Cyber Asset(s) by deploying antivirus or endpoint security tools that maintain a scheduled update of the signatures or patterns. Also, for devices that do not regularly connect to receive scheduled updates, entities may choose to update the signatures or patterns and scan the Transient Cyber Asset prior to connection to ensure no malicious software is present.
- Application whitelisting is a method of authorizing only the applications and processes that are necessary on the Transient Cyber Asset. This reduces the risk that malicious software could execute on the Transient Cyber Asset and impact the BES Cyber Asset or BES Cyber System.
- When using methods other than those listed, entities need to document how the other method(s) meet the objective of mitigating the risk of the introduction of malicious code.

If malicious code is discovered on the Transient Cyber Asset, it must be mitigated prior to connection to a BES Cyber System to prevent the malicious code from being introduced into the BES Cyber System. An entity may choose to not connect the Transient Cyber Asset to a BES Cyber System to prevent the malicious code from being introduced into the BES Cyber System. Entities should also consider whether the detected malicious code is a Cyber Security Incident.

Requirement R2, Attachment 1, Section 5.2 - Transient Cyber Asset(s) Managed by a Party Other than the Responsible Entity

Section 5 also recognizes the lack of direct control over Transient Cyber Assets that are managed by parties other than the Responsible Entity. This lack of control, however, does not obviate the Responsible Entity's responsibility to ensure that methods have been deployed to mitigate the introduction of malicious code to low impact BES Cyber System(s) from Transient Cyber Assets it does not manage. Section 5 requires entities to review the other party's security practices with respect to Transient Cyber Assets to help meet the objective of the requirement. The use of "prior to connecting the Transient Cyber Assets" is intended to ensure that the Responsible Entity conducts the review before the first connection of the Transient Cyber Asset to help meet the objective to mitigate the introduction of malicious code. The SDT does not intend for the Responsible Entity to conduct a review for every single connection of that Transient Cyber Asset once the Responsible Entity has established the Transient Cyber Asset is meeting the security objective. The intent is to not require a log documenting each connection of a Transient Cyber Asset to a BES Cyber Asset.

To facilitate these controls, Responsible Entities may execute agreements with other parties to provide support services to BES Cyber Systems and BES Cyber Assets that may involve the use of Transient Cyber Assets. Entities may consider using the Department of Energy Cybersecurity Procurement Language for Energy Delivery dated April 2014.⁶ Procurement language may unify the other party and entity actions supporting the BES Cyber Systems and BES Cyber Assets. CIP program attributes may be considered including roles and responsibilities, access controls, monitoring, logging, vulnerability, and patch management along with incident response and back up recovery may be part of the other party's support. Entities may consider the "General Cybersecurity

⁶ <http://www.energy.gov/oe/downloads/cybersecurity-procurement-language-energy-delivery-april-2014>

Procurement Language” and “The Supplier’s Life Cycle Security Program” when drafting Master Service Agreements, Contracts, and the CIP program processes and controls.

Section 5.2.1: Entities are to document and implement their process(es) to mitigate the introduction of malicious code through the use of one or more of the protective measures listed.

- Review the use of antivirus software and signature or pattern levels to ensure that the level is adequate to the Responsible Entity to mitigate the risk of malicious software being introduced to an applicable system.
- Review the antivirus or endpoint security processes of the other party to ensure that their processes are adequate to the Responsible Entity to mitigate the risk of introducing malicious software to an applicable system.
- Review the use of application whitelisting used by the other party to mitigate the risk of introducing malicious software to an applicable system.
- Review the use of live operating systems or software executable only from read-only media to ensure that the media is free from malicious software itself. Entities should review the processes to build the read-only media as well as the media itself.
- Review system hardening practices used by the other party to ensure that unnecessary ports, services, applications, etc. have been disabled or removed. This method intends to reduce the attack surface on the Transient Cyber Asset and reduce the avenues by which malicious software could be introduced.

Section 5.2.2: The intent of this section is to ensure that after conducting the selected review from Section 5.2.1, if there are deficiencies identified, actions mitigating the risk of the introduction of malicious code to low impact BES Cyber Systems must be completed prior to connecting the device(s) to an applicable system.

Requirement R2, Attachment 1, Section 5.3 - Removable Media

Entities have a high level of control for Removable Media that are going to be connected to their BES Cyber Assets.

Section 5.3: Entities are to document and implement their process(es) to mitigate the introduction of malicious code through the use of one or more method(s) to detect malicious code on the Removable Media before it is connected to a BES Cyber Asset. When using the method(s) to detect malicious code, it is expected to occur from a system that is not part of the BES Cyber System to reduce the risk of propagating malicious code into the BES Cyber System network or onto one of the BES Cyber Assets. If malicious code is discovered, it must be removed or mitigated to prevent it from being introduced into the BES Cyber Asset or BES Cyber System. Entities should also consider whether the detected malicious code is a Cyber Security Incident. Frequency and timing of the methods used to detect malicious code were intentionally excluded from the requirement because there are multiple timing scenarios that can be incorporated into a plan to mitigate the risk of malicious code. The SDT does not intend to obligate a Responsible Entity to conduct a review for every single connection of Removable Media, but rather to implement its plan(s) in a manner that protects all BES Cyber Systems where Removable Media may be used. The intent is to not require a log documenting each connection of Removable Media to a BES Cyber Asset.

As a method to detect malicious code, entities may choose to use Removable Media with on-board malicious code detection tools. For these tools, the Removable Media are still used in conjunction with a Cyber Asset to perform the detection. For Section 5.3.1, the Cyber Asset used to perform the malicious code detection must be outside of the BES Cyber System.

Requirement R3:

The intent of CIP-003-8, Requirement R3 is effectively unchanged since prior versions of the standard. The specific description of the CIP Senior Manager has now been included as a defined term rather than clarified in the Reliability Standard itself to prevent any unnecessary cross-reference to this standard. It is expected that the CIP Senior Manager will play a key role in ensuring proper strategic planning, executive/board-level awareness, and overall program governance.

Requirement R4:

As indicated in the rationale for CIP-003-8, Requirement R4, this requirement is intended to demonstrate a clear line of authority and ownership for security matters. The intent of the SDT was not to impose any particular organizational structure, but, rather, the intent is to afford the Responsible Entity significant flexibility to adapt this requirement to its existing organizational structure. A Responsible Entity may satisfy this requirement through a single delegation document or through multiple delegation documents. The Responsible Entity can make use of the delegation of the delegation authority itself to increase the flexibility in how this applies to its organization. In such a case, delegations may exist in numerous documentation records as long as the collection of these documentation records shows a clear line of authority back to the CIP Senior Manager. In addition, the CIP Senior Manager could also choose not to delegate any authority and meet this requirement without such delegation documentation.

The Responsible Entity must keep its documentation of the CIP Senior Manager and any delegations up-to-date. This is to ensure that individuals do not assume any undocumented authority. However, delegations do not have to be re-instated if the individual who delegated the task changes roles or the individual is replaced. For instance, assume that John Doe is named the CIP Senior Manager and he delegates a specific task to the Substation Maintenance Manager. If John Doe is replaced as the CIP Senior Manager, the CIP Senior Manager documentation must be updated within the specified timeframe, but the existing delegation to the Substation Maintenance Manager remains in effect as approved by the previous CIP Senior Manager, John Doe.

Rationale:

During development of this standard, text boxes were embedded within the standard to explain the rationale for various parts of the standard. Upon BOT approval, the text from the rationale text boxes was moved to this section.

Rationale for Requirement R1:

One or more security policies enable effective implementation of the requirements of the cyber security Reliability Standards. The purpose of policies is to provide a management and governance foundation for all requirements that apply to a Responsible Entity's BES Cyber Systems. The Responsible Entity can demonstrate through its policies that its management supports the accountability and responsibility necessary for effective implementation of the requirements.

Annual review and approval of the cyber security policies ensures that the policies are kept-up-to-date and periodically reaffirms management's commitment to the protection of its BES Cyber Systems.

Rationale for Requirement R2:

In response to FERC Order No. 791, Requirement R2 requires entities to develop and implement cyber security plans to meet specific security control objectives for assets containing low impact BES Cyber System(s). The cyber security plan(s) covers five subject matter areas: (1) cyber security awareness; (2) physical security controls; (3) electronic access controls; (4) Cyber Security Incident response; and (5) Transient Cyber Asset and Removable Media Malicious Code Risk Mitigation. This plan(s), along with the cyber security policies required under Requirement R1, Part 1.2, provides a framework for operational, procedural, and technical safeguards for low impact BES Cyber Systems.

Considering the varied types of low impact BES Cyber Systems across the BES, Attachment 1 provides Responsible Entities flexibility on how to apply the security controls to meet the security objectives. Additionally, because many Responsible Entities have multiple-impact rated BES Cyber Systems, nothing in the requirement

prohibits entities from using their high and medium impact BES Cyber System policies, procedures, and processes to implement security controls required for low impact BES Cyber Systems, as detailed in Requirement R2, Attachment 1.

Responsible Entities will use their identified assets containing low impact BES Cyber System(s) (developed pursuant to CIP-002) to substantiate the sites or locations associated with low impact BES Cyber System(s). However, there is no requirement or compliance expectation for Responsible Entities to maintain a list(s) of individual low impact BES Cyber System(s) and their associated cyber assets or to maintain a list of authorized users.

Rationale for Modifications to Sections 2 and 3 of Attachment 1 (Requirement R2):

Requirement R2 mandates that entities develop and implement one or more cyber security plan(s) to meet specific security objectives for assets containing low impact BES Cyber System(s). In Paragraph 73 of FERC Order No. 822, the Commission directed NERC to modify “...the Low Impact External Routable Connectivity definition to reflect the commentary in the Guidelines and Technical Basis section of CIP-003-6...to provide needed clarity to the definition and eliminate ambiguity surrounding the term ‘direct’ as it is used in the proposed definition...within one year of the effective date of this Final Rule.”

The revisions to Section 3 incorporate select language from the LERC definition into Attachment 1 and focus the requirement on implementing electronic access controls for asset(s) containing low impact BES Cyber System(s). This change requires the Responsible Entity to permit only necessary inbound and outbound electronic access when using a routable protocol entering or leaving the asset between low impact BES Cyber System(s) and a Cyber Asset(s) outside the asset containing low impact BES Cyber system(s). When this communication is present, Responsible Entities are required to implement electronic access controls unless that communication meets the following exclusion language (previously in the definition of LERC) contained in romanette (iii): “not used for time-sensitive protection or control functions between intelligent electronic devices (e.g. communications using protocol IEC TR-61850-90-5 R-GOOSE)”.

The revisions to Section 2 of Attachment 1 complement the revisions to Section 3; consequently, the requirement now mandates the Responsible Entity control physical access to “the Cyber Asset(s), as specified by the Responsible Entity, that provide electronic access control(s) implemented for Section 3.1, if any.” The focus on electronic access controls rather than on the Low Impact BES Cyber System Electronic Access Points (LEAPs) eliminates the need for LEAPs.

Given these revisions to Sections 2 and 3, the NERC Glossary terms: Low Impact External Routable Connectivity (LERC) and Low Impact BES Cyber System Electronic Access Point (LEAP) will be retired.

Rationale for Section 5 of Attachment 1 (Requirement R2):

Requirement R2 mandates that entities develop and implement one or more cyber security plan(s) to meet specific security objectives for assets containing low impact BES Cyber System(s). In Paragraph 32 of FERC Order No. 822, the Commission directed NERC to “...provide mandatory protection for transient devices used at Low Impact BES Cyber Systems based on the risk posed to bulk electric system reliability.” Transient devices are potential vehicles for introducing malicious code into low impact BES Cyber Systems. Section 5 of Attachment 1 is intended to mitigate the risk of malware propagation to the BES through low impact BES Cyber Systems by requiring entities to develop and implement one or more plan(s) to address the risk. The cyber security plan(s) along with the cyber security policies required under Requirement R1, Part 1.2, provide a framework for operational, procedural, and technical safeguards for low impact BES Cyber Systems.

Rationale for Requirement R3:

The identification and documentation of the single CIP Senior Manager ensures that there is clear authority and ownership for the CIP program within an organization, as called for in Blackout Report Recommendation 43. The language that identifies CIP Senior Manager responsibilities is included in the Glossary of Terms used in NERC Reliability Standards so that it may be used across the body of CIP standards without an explicit cross-reference.

FERC Order No. 706, Paragraph 296, requests consideration of whether the single senior manager should be a corporate officer or equivalent. As implicated through the defined term, the senior manager has “the overall authority and responsibility for leading and managing implementation of the requirements within this set of standards” which ensures that the senior manager is of sufficient position in the Responsible Entity to ensure that cyber security receives the prominence that is necessary. In addition, given the range of business models for responsible entities, from municipal, cooperative, federal agencies, investor owned utilities, privately owned utilities, and everything in between, the SDT believes that requiring the CIP Senior Manager to be a “corporate officer or equivalent” would be extremely difficult to interpret and enforce on a consistent basis.

Rationale for Requirement R4:

The intent of the requirement is to ensure clear accountability within an organization for certain security matters. It also ensures that delegations are kept up-to-date and that individuals do not assume undocumented authority.

In FERC Order No. 706, Paragraphs 379 and 381, the Commission notes that Recommendation 43 of the 2003 Blackout Report calls for “clear lines of authority and ownership for security matters.” With this in mind, the Standard Drafting Team has sought to provide clarity in the requirement for delegations so that this line of authority is clear and apparent from the documented delegations.