



NORTH AMERICAN ELECTRIC  
RELIABILITY CORPORATION

## Standards Announcement

Comment Period Open

November 30, 2009–January 15, 2010

Now available at: [http://www.nerc.com/filez/standards/Op\\_Comm\\_Protocol\\_Project\\_2007-02.html](http://www.nerc.com/filez/standards/Op_Comm_Protocol_Project_2007-02.html)

### Project 2007-02: Operating Personnel Communications Protocols

The Operating Personnel Communications Protocols Standard Drafting Team is seeking comments on the following documents **until 8 p.m. EDT on January 15, 2010**:

- Standard COM-003-1 — Operating Personnel Communications Protocols
- Implementation plan
- Disposition of Related Requirements Identified in Standard Authorization Request (SAR)

### Instructions

Please use this [electronic form](#) to submit comments. If you experience any difficulties in using the electronic form, please contact Lauren Koller at [Lauren.Koller@nerc.net](mailto:Lauren.Koller@nerc.net). An off-line, unofficial copy of the comment form is posted on the project page: [http://www.nerc.com/filez/standards/Op\\_Comm\\_Protocol\\_Project\\_2007-02.html](http://www.nerc.com/filez/standards/Op_Comm_Protocol_Project_2007-02.html)

### Next Steps

The drafting team will draft and post responses to comments received during this period. The drafting team will also determine whether to post the standard for an additional comment period or seek approval from the Standards Committee to proceed to balloting.

### Project Background

The purpose of this project is to require that real-time system operators use standardized communication protocols during normal and emergency operations to improve situational awareness and shorten response time.

In the development of this proposed standard (as requested in the SAR), the drafting team reviewed communication protocols in other NERC standards and considered the use of alert level guidelines and three-part communications to achieve consistency across regions. The proposed standard is designed to ensure that reliability-related information is conveyed effectively, accurately, consistently, and timely to ensure mutual understanding by all key parties, especially during alerts and emergencies.

### Applicability of Standards in Project

Transmission Operator  
Transmission Owner  
Balancing Authority  
Reliability Coordinator  
Generator Operator  
Distribution Provider  
Transmission Service Provider  
Load Serving Entity

### Proposed Glossary of Terms Change (new definitions)

Communications Protocol  
Three-part Communication  
Interoperability Communication

### **Standards Development Process**

The [Reliability Standards Development Procedure](#) contains all the procedures governing the standards development process. The success of the NERC standards development process depends on stakeholder participation. We extend our thanks to all those who participate.

*For more information or assistance,  
please contact Shaun Streeter at [shaun.streeter@nerc.net](mailto:shaun.streeter@nerc.net) or at 609.452.8060.*