

## Project 2007-02: Operating Personnel Communication Protocols

### Mapping Document

#### 1. Mapping Document Showing Translation of COM-001-1.1, R4– Telecommunications into COM-003-1–Operating Personnel Communications Protocol

Requirement in Approved Standard	Translation to New Standard or Other Action	Comments
<p>R4. Unless agreed to otherwise, each Reliability Coordinator, Transmission Operator, and Balancing Authority shall use English as the language for all communications between and among operating personnel responsible for the real-time generation control and operation of the interconnected Bulk Electric System. Transmission Operators and Balancing Authorities may use an alternate language for internal operations</p>	<p>Moved into COM 003-1 R1.1</p>	<p><u>R1. Each Balancing Authority, Reliability Coordinator, and Transmission Operator shall develop and implement documented communication protocols that outline the communications expectations of its System Operators. The documented communication protocols will address, where applicable, the following: [Violation Risk Factor: Low] [Time Horizon: Long-term Planning ]</u></p> <p><del>Each Balancing Authority, Reliability Coordinator, and Transmission Operator shall implement, in a manner that identifies, assesses and corrects deficiencies, documented communication protocols for Operating Instructions between Functional Entities that include the following::</del></p> <p>1.1. Use of the English language when issuing <u>or</u></p>

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Requirement in Approved Standard	Translation to New Standard or Other Action	Comments
		<u>responding to</u> an oral or written Operating Instruction <u>or Reliability Directive</u> <del>between functional entities</del> , unless another language is mandated by law or regulation.