

# Project 2007-02: Operating Personnel Communication Protocols

Mapping Document

## 1. Mapping Document Showing Translation of COM-001-1.1, R4– Telecommunications into COM-003-1–Operating Personnel Communications Protocol

Requirement in Approved Standard	Translation to New Standard or Other Action	Comments
<p>R4.Unless agreed to otherwise, each Reliability Coordinator, Transmission Operator, and Balancing Authority shall use English as the language for all communications between and among operating personnel responsible for the real-time generation control and operation of the interconnected Bulk Electric System. Transmission Operators and Balancing Authorities may use an alternate language for internal operations</p>	<p>Moved into COM 003-1 R1.1</p>	<p>R1. Each Balancing Authority, Reliability Coordinator, and Transmission Operator, in each Reliability Coordinator area, shall develop, subject to the Reliability Coordinator’s approval, documented communication protocols for the issuance of Operating Instructions in that Reliability Coordinator’s area. The documented communication protocols will address, where applicable, the following:[Violation Risk Factor: Low] [Time Horizon: Long-term Planning ]</p> <p>1.1. The use of the English language when issuing or responding to an oral or written Operating Instruction, unless another language is mandated by law or regulation.</p>