

## Implementation Plan

Project 2007-02 - Operating Personnel Communications Protocols

### Implementation Plan for COM-003-1 – Operating Personnel Communications Protocols Standard

#### **Approvals Required**

COM-003-1 – Operating Personnel Communications Protocols Standard

#### **Prerequisite Approvals**

None

#### **Revisions to Glossary**

The following term is proposed for addition to the NERC Glossary of Terms:

#### **Operating Instruction —**

Operating Instruction —A command by a System Operator of a Reliability Coordinator, or of a Transmission Operator, or of a Balancing Authority, where the recipient of the command is expected to act to change or preserve the state, status, output, or input of an Element of the Bulk Electric System or Facility of the Bulk Electric System. Discussions of general information and of potential options or alternatives to resolve BES operating concerns are not commands and are not considered Operating Instructions.

~~Command from a System Operator to change or preserve the state, status, output, or input of an Element of the Bulk Electric System or Facility of the Bulk Electric System.~~

#### **Applicable Entities**

Balancing Authority  
Distribution Provider  
Generator Operator  
Reliability Coordinator  
Transmission Operator

#### **Revisions or Retirements to Approved Standards**

Approved Requirement to be Retired	Proposed Replacement Requirement(s)
COM-001-1.1 Requirement R4 R4.Unless agreed to otherwise, each Reliability Coordinator, Transmission Operator, and Balancing Authority shall use English as the language for all communications between and	COM-003-1 Requirement R1 Part 1.1 <b><u>R1. Each Balancing Authority, Reliability Coordinator, and Transmission Operator shall implement, in a manner that identifies, assesses and corrects</u></b>

<p>among operating personnel responsible for the real-time generation control and operation of the interconnected Bulk Electric System. Transmission Operators and Balancing Authorities may use an alternate language for internal operations</p>	<p><u>deficiencies, documented communication protocols for Operating Instructions between Functional Entities that include the following: [Violation Risk Factor: <del>Low</del> Medium] [Time Horizon: Long-term Planning]</u></p> <p><del>R1.— Each Balancing Authority, Reliability Coordinator, and Transmission Operator shall have documented communications protocols for Operating Instructions that incorporate the following:</del></p> <p>1.1. Use of the English language when issuing an oral or written Operating Instruction between functional entities, unless another language is mandated by law or regulation. <del>Transmission Operators and Balancing Authorities may use an alternate language for internal operations.</del></p>
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**Conforming Changes to Other Standards**

None

**Effective Dates**

COM-003-1 shall become effective the first day of first calendar quarter, twelve calendar months following applicable regulatory approval; or, in those jurisdictions where no regulatory approval is required, the first day of the first calendar quarter twelve calendar months from the date of Board of Trustee adoption.

COM-001-1.1 Requirement R4 shall expire midnight of the day immediately prior to the Effective Date of COM-001-2 in the particular Jurisdiction in which COM-001-2 is becoming effective.