

## Implementation Plan

Project 2007-02 - Operating Personnel Communications Protocols

### Implementation Plan for COM-003-1 – Operating Personnel Communications Protocols Standard

#### **Approvals Required**

COM-003-1 – Operating Personnel Communications Protocols Standard

#### **Prerequisite Approvals**

None

#### **Revisions to Glossary**

The following term is proposed for addition to the NERC Glossary of Terms:

#### **Operating Instruction —**

Operating Instruction —A command by a System Operator of a Reliability Coordinator, or of a Transmission Operator, or of a Balancing Authority, where the recipient of the command is expected to act to change or preserve the state, status, output, or input of an Element of the Bulk Electric System or Facility of the Bulk Electric System. Discussions of general information and of potential options or alternatives to resolve BES operating concerns are not commands and are not considered Operating Instructions.

#### **Applicable Entities**

Balancing Authority  
Distribution Provider  
Generator Operator  
Reliability Coordinator  
Transmission Operator

#### **Revisions or Retirements to Approved Standards**

Approved Requirement to be Retired	Proposed Replacement Requirement(s)
<p>COM-001-1.1 Requirement R4</p> <p>R4.Unless agreed to otherwise, each Reliability Coordinator, Transmission Operator, and Balancing Authority shall use English as the language for all communications between and among operating personnel responsible for the real-time generation</p>	<p>COM-003-1 Requirement R1 Part 1.1</p> <p><b>R1.</b> Each Balancing Authority, Reliability Coordinator, and Transmission Operator shall develop and implement documented communication protocols that outline the communications expectations of its System Operators. The documented</p>

<p>control and operation of the interconnected Bulk Electric System. Transmission Operators and Balancing Authorities may use an alternate language for internal operations</p>	<p>communication protocols will address, where applicable, the following:[<i>Violation Risk Factor: Low</i>] [<i>Time Horizon: Long-term Planning</i> ]</p> <p>1.1. Use of the English language when issuing or responding to an oral or written Operating Instruction or Reliability Directive, unless another language is mandated by law or regulation</p>
---	---

***Conforming Changes to Other Standards***

None

***Effective Dates***

COM-003-1 shall become effective the first day of first calendar quarter, twelve calendar months following applicable regulatory approval, or as otherwise made effective pursuant to the laws applicable to such ERO governmental authorities; or, in those jurisdictions where no regulatory approval is required, the first day of the first calendar quarter twelve calendar months from the date of Board of Trustee adoption.

COM-001-1.1 Requirement R4 shall expire midnight of the day immediately prior to the Effective Date of COM-003-1 in the particular Jurisdiction in which COM-003-1 is becoming effective.