

# Implementation Plan

## Operating Personnel Communications Protocols

### COM-002-4

#### Standards Involved

Approval:

- COM-002-4 – Operating Personnel Communications Protocols

Retirements:

- COM-001-1.1 Requirement R4 – Telecommunications
- COM-002-2 – Communication and Coordination
- COM-002-3 – Communication and Coordination

#### Prerequisite Approvals

None

~~Approval of the definition of “Reliability Directive”~~

#### Revisions to Glossary

The following term is proposed for addition to the NERC Glossary of Terms:

##### Operating Instruction —

A command by operating personnel responsible for the Real-time ~~generation control and~~ operation of the interconnected Bulk Electric System to change or preserve the state, status, output, or input of an Element of the Bulk Electric System or Facility of the Bulk Electric System. ~~(A discussion of general information and of potential options or alternatives to resolve Bulk Electric System operating concerns is not a command and is not considered an Operating Instruction.)~~ ~~—A Reliability Directive is one type of an Operating Instruction.~~

#### Applicable Entities

Balancing Authority  
Distribution Provider  
Generator Operator  
Reliability Coordinator  
Transmission Operator

#### Conforming Changes to Other Standards

None

**Effective Date**

COM-002-4 and the definition of “Operating Instruction” shall become effective on the first day of the first calendar quarter that is twelve (12) months after the date that the standard is approved by an applicable governmental authority or as otherwise provided for in a jurisdiction where approval by an applicable governmental authority is required for a standard to go into effect. Where approval by an applicable governmental authority is not required, the standard shall become effective on the first day of the first calendar quarter that is twelve (12) months after the date the standard is adopted by the NERC Board of Trustees or as otherwise provided for in that jurisdiction.

**Retirement of Existing Standards:**

COM-001-1.1 Requirement R4, COM-002-2, and COM-002-3, as applicable, shall be retired at midnight of the day immediately prior to the effective date of COM-002-4 in the particular jurisdiction in which the new standard is becoming effective.