Individual or group. (34 Responses) Name (22 Responses) **Organization (22 Responses)** Group Name (12 Responses) Lead Contact (12 Responses) Question 1 (34 Responses) Question 1 Comments (34 Responses) Question 2 (34 Responses) **Question 2 Comments (34 Responses)** Question 3 (34 Responses) Question 3 Comments (34 Responses) Question 4 (33 Responses) Question 4 Comments (34 Responses) Question 5 (27 Responses) Question 5 Comments (34 Responses) Question 6 (31 Responses) Question 6 Comments (34 Responses)

Individual
Michael R. Lombardi
Northeast Utilities
Yes
No
Group
Upper Peninsula Power Company and Wisconsin Public Service Corp
Tom Webb
Yes
Wisconsin Public Service Corp (WPSC) supports the change the new verbiage provides clarity lacking in the previous revision.
No
Wisconsin Public Service Corp agrees with the removal of the phrase "allows visualization of capabilities" but disagrees with the addition of the phrase "situational awareness of the BES." "Situational awareness of the BES" is neither a defined term nor is it a requirement for a primary control center. Using this term would result in the request for interpretations, inconsistent enforcement, or rule making through enforcement. To address this issue the Wisconsin Public Service Corp suggest the verbiage of R1.1.2 be revised to state: "1.2.1. Tools and applications that ensures reliable operations of the BES."
Yes
The Wisconsin Public Service Corp supports the clarification described in R4. We suggest removing the phrase "of two weeks or less." The length of allowable outage regardless if it is planned or unplanned has the same effect on the BES and should be treated consistently in R8.

The phrase "do not depend on each other for" is no less ambiguous than "can independently maintain" therefore Wisconsin Public Service Corp does not support this change. Furthermore the required level of redundancy and separation can not be adequately defined until the scope (radius) of damage to the primary control center is defined and if other single failure (n-1) scenarios must be considered. Wisconsin Public Service Corp suggests that the N-1 scenario include, and be limited to, the primary control center and its energy management system. Other systems, communication systems and communication rooms outside of the rooms that house primary control center or primary energy management system would be assumed to be intact and fully operable. Failure to first define the level of assumed damage will result in the request for interpretations, inconsistent enforcement, and rule making through enforcement.

## No

R1, R2, and R8 are documentation issues not a functionality issue. Therefore the maximum severity should be no more than low. With regards to R5, this is a documentation issue related to the control centers. It is not a functionality issue. Therefore it is hard to conceive of a documentation issue that could have a significant adverse affect on the reliability of the BES. Furthermore the materiality of the omitted updated material must be included in any discussion of risk factors. For example, failure to include and updated phone number in the plan documented has little or no affect on the reliability and safety of the BES. Whereas, outdated instructions on how to establish data communication would have more significance. Furthermore it is hard to conceive of a scenario of how an annual review, regardless of the definition of annual, overdue by one day could significantly affect the reliability of the BES especially if that annual review did not identify any changes. As R5 deals with documentation and not functionality, violations of R5 should be low. With regards to R7, the failure to test or surveil a function should only be considered a high or severe issue if the lack of surveillance failed to assure or could have failed to assure an adequate response to a real event.

Yes

With regards to R7, additional verbiage is required to describe an acceptable functionality test. Does a functionality test require the entity to control BES assets from the backup control center or can operators monitor the BES from the backup control center while the primary control center continues to control and monitor the BES. If the functionality test requires the entity to control from the backup control center; is there a level or percentage of control required? Wisconsin Public Service Corp suggests that monitoring the BES in parallel with the primary control center provides adequate demonstration of functionality. Failure to define an adequate functional test will result in the request for interpretations, inconsistent enforcement, and rule making through enforcement. Wisconsin Public Service Corp also request the standard committee explain the safety and reliability significance to the BES of the 2 hour time limit provided in R 1.5 and how lengthening this time period would have a discernable adverse affect on the reliability or safety of the BES. Furthermore; please clarify, would an entity be in violation if they can't get their back-up site fully functional within two hours for any reason? For example, R6 states: "primary and backup capabilities that do not depend on each other for the functionality required to maintain compliance with Reliability Standards." To meet this statement, the entity must design a primary and backup control centers that are separated and redundant enough to survive an assumed initiating event. The level of damage should be specified by the drafting teaming, or lacking guidance by the drafting team by the entity itself. If the actual event is more severe than the assumed event and the backup control center is not up and running in two hours, is this a violation of the standard? To assure a consistent and non-capricious enforcement of the standard, these areas need to be further clarified by the drafting team.

Individual	
Lee Pedowicz	
NPCC	
Yes	
No	

Group
ISO/RTO Standards Review Committee
Ben Li
Yes
Yes

Yes

We agree with the changes but suggest rewording that part pertaining to compliance to reliability standards as follows: Each Reliability Coordinator shall have a backup control center facility (provided through its own dedicated backup facility or at another entity's control center staffed with certified Reliability Coordinator operators when control has been transferred to the backup facility) that provides the functionality required for fulfilling its functional obligations. To avoid requiring a tertiary facility, a backup facility is not required during: [Violation Risk Factor = Medium] [Time Horizon = Operations Planning]

Yes

#### No

AESO would note that it does not comment on VSLs as VSLs are a Canandian Provincial matter. (1) R6: We do not agree with determining VSLs according to the VRF levels. A VRF represents the level of reliability impact on the bulk electric system if the requirement is not met; whereas a VSL represents the extent to which a requirement is not met. The latter is independent of the former. (2) R7, Medium VSL: The condition before the "OR" is missing.

Yes

(1) R1: Entities cannot "ensure" reliable operations of the BES. They can operate the BES within their footprint to contribute to interconnected system reliability in accordance with their responsible functionalities. We suggest ensures reliable operations of the BES" be changed to" "continues to meet their functional obligations". (2) We think that this requirement puts the BA at a difficult and even non-compliant situation since the BA as a functional entity is not required to have access to the transmission conditions on the BES. Similarly, the TOP may not have access to any generation-load-interchange balance information. Further, we suggest to replace "operating personnel" with System Operator" – a defined term for operators at the RC, BA and TOP control centres to which this EOP standard applies. The proposed wording of 1.2.2 would thus read: Tools and applications that to ensure that the RC, BA and TOP have the capability to meet their respective functional obligations. (3) R1.2.5: This is not required since CIP-002-2 R1 already requires a Critical Asset Identification Method which includes in R1.2.1, the Control centers and backup control centers performing the functions of the entities listed in the Applicability section of that standard. (4) R1.2 seems to be a requirement to only have a descriptive list, i.e. - a document. If the measure of compliance to R1.2 is the presence of a document, then the subsequent sub requirements, 1.2.1, 1.2.2, 1.2.3, 1.2.4 1.2.5 should be reorganized as a list and not distinct sub requirements since these are not individually measured for compliance to R1.2. (5) R1.6.2 requires during the 2 hour period for transition to the backup center, the Operating Process must include "Actions to manage the risk to the BES...". It is unclear what "risk to the BES" must have actionable operations. If they include VSLs, IROLs and RSG requirements, all requiring action under the 2 hour period, then this may require a redundant parallel operation during the transition period since a neighboring BA, TOP, or RC may not have control to take "Action". We do not believe that is the intent, however, it is unclear what capabilities are required to be compliant to R1.6.2 during the 2 hour transition to the backup facility. (6) R5 and R7: The word annually leaves room for interpretation. Where annual reviews or testing are required, annually can mean "an event that occurs yearly" which can results in two events occurring within a month of the New Year. To add clarity to meeting the intent of having reviews/testing done periodically within a 12 month time frame, we recommend that the drafting team replace annual test/review requirements with "test/review once each calendar year but in no event can the duration between test/review exceed 18 months". This would allow entities to have flexibility within a calendar year to push back review/testing by 1-2 Quarters to address, for example, other business needs, but would not allow delays that result in reviews/testing more than 18 months apart. (7) R6: The way this requirement is worded can be ambiguous. Each Reliability Coordinator, Balancing Authority, and Transmission Operator shall have primary and backup capabilities that do not depend on each other for the functionality required to maintain..." The word capability may mean the capability of the responsibility or the capability of the functionality, and hence the "each other" could be interpreted as the responsible entity or the capability functionality. If this is meant to be the functionality, we suggest R6 be revised to provide clarity, such as: Each Reliability Coordinator, Balancing Authority, and Transmission Operator shall have primary and backup capabilities that do not depend on each other to maintain... (8) R8: We suggest to replace the phrase "functionality is lost" with the loss of functionality is discovered" since the loss of functionality may not be known until it is checked periodically. Group

PacifiCorp
Sandra Shaffer
Yes
No
Individual
Kelly Wolfe
Black Hills Power
Yes
Yes
Yes
No
The phrase "primary and backup capabilities that do not depend on each other for the functionality required to
maintain compliance with Reliability Standards" is unclear and implies a requirement of redundant facilities well outside of the control center. For example, a loss of "capability" may be considered to have occurred a) in the event of a loss of SCADA communications caused by equipment failures outside of the control center or b) loss of RTU functionality within a substation. In this case, a "primary capability" (i.e. EMS tie line monitoring obtained from a failed substation RTU or a failed communications circuit) depends on a "backup capability" (the same RTU and/or communications circuit) which are both removed from the control center. As written, the Standard seems to require redundant communications and RTUs since a "loss of capability" would exist in these cases. I suspect that the Standard is actually intended to only provide redundancy of equipment located at the control center facility but, as written, seems to actually require redundancy of equipment far away from the control center. This is too broad of a scope for the implied intent of this Standard and should be re-written
Yes
Comments applicable to the overall Standard: The phrase "loss of control center functionality" is a fundamental and critical term which determines compliance to this Standard. However, there is no description or definition of how auditors or Functional Entities would determine if "loss of control center functionality" occurred. For example, would a "loss of control center functionality" occurred. For example, would a "loss of control center functionality" occurred. For example, would a

substation(s) became non-functional? In order to prevent future compliance enforcement issues, we request specific clarity on these terms within the Standard itself or the Glossary of Terms.

functionality available at its primary control center and at the location providing backup functionality." The term "shall have a copy" may imply a physical hard copy. We request modifying the language in the Standard to allow electroni access to the same Operating Plan. One proposal would be to change "shall have a copy of" to "shall have access to".

====== Comment specific to R5 part 5.1: R5 reads "An update and approval of the Operating Plan for backup functionality shall take place within sixty calendar days of any changes in capabilities described in Requirement R1. The phase "any changes in capabilities described in Requirement R1" is extremely broad and would seem to cause non-compliance for minor, insignificant changes such as SCADA system applications or version changes. We offer the following alternative phrase to prevent such issues- "any changes in capabilities which would impact the Operating Plan described in Requirement R1".

========= Comment specific to R8: Requirement R8 refer to a "loss of primary or backup capability" but there is no definition or description of what constitutes a loss of "capability" such as a single communication outage or perhaps a partial loss of capability due to an EMS software glitch that would exist at both primary and backup facilities. We request that the Standard clarify how the Functional Entity would determine or define a loss of "capability". Individual Brenda Lyn Truhe PPL Electric Utilities Yes Yes Yes Yes No No The changes are appropriate clarifications. Individual Kasia Mihalchuk
Brenda Lyn Truhe PPL Electric Utilities Yes Yes Yes Yes Yes Yes Yes The changes are appropriate clarifications. Individual
PPL Electric Utilities Yes Yes Yes Yes Yes Yes Yes The changes are appropriate clarifications. Individual
Yes Yes Yes Yes Yes Yes Yes No The changes are appropriate clarifications. Individual
Yes Yes Yes Yes Yes No The changes are appropriate clarifications. Individual
Yes Yes Yes Yes No The changes are appropriate clarifications. Individual
Yes Yes Yes Yes No The changes are appropriate clarifications. Individual
Yes Yes Yes No The changes are appropriate clarifications. Individual
Yes Yes Yes No The changes are appropriate clarifications. Individual
Yes No The changes are appropriate clarifications. Individual
Yes No The changes are appropriate clarifications. Individual
Yes No The changes are appropriate clarifications. Individual
No The changes are appropriate clarifications. Individual
No The changes are appropriate clarifications. Individual
The changes are appropriate clarifications. Individual
The changes are appropriate clarifications. Individual
Individual
Manitoba Hydro
Yes
The change makes it obvious that a backup plan is required for any failure of the primary control center. The
previous statement "prolonged period" provided a loop hole meaning that not all primary control center failures require a backup plan, especially short duration ones.
No
Cannot find a historic reason why "visual capabilities" is being removed. Data and voice communications along with visual capabilities are all required for situational awareness of the BES. If SDT is considering making changes to 1.2 consider this example: 1.2. A summary description of the elements required to support the backup functionality and to provide operating personal situational awareness capabilities and operational control of the BES. These elements shall include, at a minimum: 1.2.1. Tools and applications that allow visualization capabilities. 1.2.2. Tool and applications for continuous Data updating and exchange. 1.2.3. Tools and applications to maintain viable Voice communications. 1.2.4. Power source(s). 1.2.5. Physical and cyber security. Data, voice and visual capabilities are three basic elements required for situational awareness for operating personnel. Removing 'visual', while leaving the voice and data portion of situational awareness does not make sense. (Situational awareness: to detect and interpret information and events and integrate the impact of your own actions in a dynamic environment)
Yes
Sometimes stating the obvious removes all doubt. Without the addition of this statement, it could be perceived that when control is transferred to a backup facility, qualified staff would not be required. This also enhances M3 and M4 measures. This clarifies that qualified staff are required to operate the backup facility when it is in control. Yes
This does improve the statement and Measure R6 to more clearly indicate that the backup facility cannot be
dependent on the primary facility.
Changes to R1 are fine Changes to R2 new VSL definitions are clearer. Could argue that the two VSL's be Lower and Moderate instead of Moderate and Severe but have no justification for this at this time. Change to R3 coincides with revision to Requirement R3 – fine. Change to R4 coincides with revision to Requirement R4 – fine. Changes to R5 are fine. R6 – Not sure why entities would have different VRF for the same requirement and therefore placed in different VSLs? R7- VSL as written focus too much on time lines, not whether the run was successful, or documented or done annually. VSL Lower – Did not document results of annual test, transition period or successful run greater than 2 hours. VSL Moderate – Documented all, ran successful, but did not exceed 2 hours. VSL High – Documented all, ran successfully but test not done annually. VSL Severe –Combination of any two of the other two VSL's R8 – Instead of time line windows of reporting for each VSL, create specific failures. VSL Lower – Failed to

identify loss will be greater than 6 months VSL Moderate – Failed to provide a plan when loss expected to exceed 6 months. VSL High - Failed to provide a plan within 6 months of failure. VSL Severe -No As answered in individual questions. Individual Frank Cumpton BGE Yes BGE agrees with the proposed clarification of this statement. Yes BGE agrees this change is acceptable. Yes BGE agrees this change is a necessary clarification. Yes BGE agrees with the proposed clarification. Yes BGE agrees with the changes to the VSLs. No It appears to be inconsistent that R4 requires obtaining a tertiary facility for planned outages lasting over 2 weeks, but that for forced outages of a primary or back up control center the only requirement, per R8, is to provide a plan within 6 months showing how the entity will re-establish backup capability but with no time-frame requirements. Individual Luke Weber We Energies Yes R1 applies to "Each RC, BA, and TOP and requires each to ensure 'reliable operations of the BES'." No single entity can ensure the reliability of the BES. Rather these entities ensure the reliability of the BES working together fulfilling their functional obligations. We suggest "ensures reliable operations of the BES" be changed to "continues to meet their functional obligations." No The term "situational awareness" is subject to interpretation. Since R3 and R4 already specify backup control center capability "... that includes monitoring, control, logging, and alarming sufficient for maintaining compliance with all Reliability Standards that depend on a (Balancing Authority and Transmission Operator's) primary control center functionality ..." it recommended that R1.2.1 be eliminated from the standard. Yes Yes Suggest adding the words "applicable to the Functional Entity" at the end: "Each Reliability Coordinator, Balancing Authority, and Transmission Operator shall have primary and backup capabilities that do not depend on each other for the functionality required to maintain compliance with Reliability Standards applicable to the Functional Entity." No The VSLs for R1 should state clearly whether R1.2 is considered one requirement or several requirements. The VSLs for R6 should not be more severe than the VRFs for the applicable Reliability Standards. These VSLs are also tricky to read because they employ double negatives. Recommend wording such as "The responsible entity has primary and backup capabilities that depend on each other for the functionality required to maintain compliance with Reliability Standards applicable to the entity that have a Lower VRF." Yes R5.1 is overly broad in specifying "any changes in capabilities described in R1" and overly aggressive in terms of the 60 day requirement to update and approve the operating plan. Recommend an annual requirement to review, update and approve the plan, and eliminating the verbiage "any changes in capabilities described in R1." Individual Joylyn Faust Consumers Energy Yes

lo
Neither statement is terribly efficient. Both leave ambiguity in the standard. Suggested verbiage would include:
Tools and applications to ensure similar functionality as available at the Primary Control Center."
/es
/es
ndividual
lames Sharpe
South Carolina Electric and Gas
/es
/es
/es
No
We suggest adding the three (3) phrases (in quotes) in the sentence for additional clarification: Each Reliability
Coordinator, Balancing Authority, and Transmission Operator shall have primary and backup "control center"
capabilities that do not depend on each other "or any common capability" for the functionality required, "as
nentioned in R1, section 1.2", to maintain compliance with Reliability Standards
We suggest changing the VSLs for R5 to have a range of 30 calendar days in each of the Low, Moderate and High
columns as opposed to 10 calendar days. These plans are reviewed annually and this time frame seems to line up better. Also, the VSLs for R5 do not parallel Section 5.1 of R5. The key part of Section 5.1 is "An update and
approval of the Operating Plan". The VSLs currently do not contemplate reapproving the plan. An alternative solution
vould be to separate Section 5.1 into a unique requirement for "update" and 5.2 unique requirement for "approval".
Ve also suggest making conforming changes to the VSLs for requirement 6 as noted in Question 4. For clarification
n requirement 1 the VSL talks about "requirement's Parts." Is this the same thing as subrequirements? If not, is
Parts a defined term (hence the capitalization)?
n the context of R1, section 1.2, how much redundancy is required? Does every RTU require two completely ndependent communication circuits, one to the primary and one to the backup control center? We suggest that the
Independent communication circuits, one to the primary and one to the backup control center? We suggest that the Inafting team draft language which is much more specific in defining the redundant requirement by only the control
center and its associated and concentrated data paths, e.g., something like "the backup center shall not be
lependent upon any capability contained within the primary control center". We believe that silence on the issue of
equired levels of redundancy down to the detail level including RTUs or communication circuits will cause serious
and unnecessary conflicts with the compliance function. The proposed revisions to R3 and R4 should have also ncluded clarifying language to address the issue of whether or not tertiary facilities are required in the event of a
planned outage of the primary or secondary facility in excess of two weeks. The SDT's responses to previous
comments on this issue are inadequate in that they are essentially providing an interpretation that is based upon the
SDT's own expectations and assumptions and which has no foundation in anything written in the proposed standard.
We therefore suggest adding language similar to the SDT response to previous comments in these requirements.
Dur suggested wording would read "If a planned outage is expected to take more than the two weeks the affected entity shall develop an acceptable plan with their Regional Entity". R5.1: We suggest adding the word "functional" in
ront of the word "Capabilities".
ndividual
Ralph F Meyer
The Empire District Electric Company
/es
This provides more clarity.
/es

Yes
Yes
Yes
No
Group
MRO's NERC Standards Review Subcommittee
Carol Gerou
Yes
The MRO supports the change the new verbiage provides clarity lacking in the previous revision.
No
The MRO agrees with the removal of the phrase "allows visualization of capabilities" but disagrees with the addition of the phrase "situational awareness of the BES." "Situational awareness of the BES" is neither a defined term nor is it a requirement for a primary control center. Using this term would result in the request for interpretations, inconsistent enforcement, or rule making through enforcement. To address this issue the MRO suggest the verbiage of R1.2.1 be revised to state: "1.2.1. Tools and applications that ensures reliable operations of the BES."
Yes
The MRO supports the clarification described in R4. We suggest removing the phrase "of two weeks or less." The length of allowable outage regardless if it is planned or unplanned has the same effect on the BES and should be treated consistently in R8.
No
The phrase "do not depend on each other for" is no less ambiguous than "can independently maintain" therefore the MRO does not support this change. Furthermore, the required level of redundancy and separation can not be adequately defined until the scope (radius) of damage to the primary control center is defined and if other single failure (n-1) scenarios must be considered. The MRO suggests that the N-1 scenario includes, and should be limited to, the primary control center and its energy management system. Other systems, communication systems and communication rooms outside of the rooms that house primary control center or primary energy management system would be assumed to be intact and fully operable. Failure to first define the level of assumed damage will result in the request for interpretations, inconsistent enforcement, and rule making through enforcement.
No
R1, R2, and R8 are documentation issues not a functionality issue. Therefore the maximum severity should be no more than moderate. With regards to R5, this is a documentation issue related to the control centers. It is not a functionality issue. Therefore it is hard to conceive of a documentation issue that could have a significant adverse affect on the reliability of the BES. Furthermore the materiality of the omitted updated material must be included in any discussion of risk factors. For example, failure to include and updated phone number in the plan documented has little or no affect on the reliability and safety of the BES. Whereas, outdated instructions on how to establish data communication would have more significance. Furthermore it is hard to conceive of a scenario of how an annual review, regardless of the definition of annual, overdue by one day could significantly affect the reliability of the BES especially if that annual review did not identify any changes. As R5 deals with documentation and not functionality, violations of R5 should be low. With regards to R7, the failure to test or surveil a function should only be considered a high or severe issue if the lack of surveillance failed to assure or could have failed to assure an adequate response to a real event.
Yes
1. What is the significance of the two hours in R1.5? 2. Is it the intention to find the entity in violation if they can't get their back-up site fully functional within two hours for any reason? 3. We are concerned that the term "backup capabilities" has not been clearly defined or explained in the Standard. It is used in R6 and in R8. We feel that R6 should be changed to read: "Each RC, BA and TOP shall have primary and backup functionality, as defined in R4, that do not depend on each other." We recommend that R8 should replace the word capability with functionality.
Edwin Thompson
Consolidated Edison Co. of New York
Yes

It is unrealistic to assume that the RC, TOP, and BA will maintain "situational awareness" without "visualization capabilities". In fact, the 2003 Blackout Report, Recommendation 22 directly addressed this topic. It stated "A principal cause of the August 14 blackout was a lack of situational awareness, which was in turn the result of inadequate reliability tools and backup capabilities. In addition, the failure of FE's control computers and alarm system contributed directly to the lack of situational awareness. Likewise, MISO's incomplete tool set and the failure to supply its state estimator with correct system data on August 14 contributed to the lack of situational awareness. The need for improved visualization capabilities over a wide geographic area has been a recurrent theme in blackout investigations". It is not understood how an entity will demonstrate "situational awareness" without some type of visualization tool; whether their own, or another entities as stated in R3? The SDT should consider re-phrasing the sentence to read "Tools and applications with sufficient visualization capability to ensure situational awareness of the BES".

Yes

No

The language can be clarified by stating ".....shall have independent primary and backup capabilities and functionalities required to ...." The term "do not depend on each other" should be removed since its meaning is vague.

Yes

No

NU

Group
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NPCC Regional Standards Committee

Guy V. Zito

Yes

Yes

Yes

Yes

Yes

Yes

NPCC RSC participating members suggest that "ensure" should not be used in the Standard. The use of "ensure" implies a guarantee in words, rather than actions.

Group

Electric Market Policy Jalal Babik

Yes

Yes

Yes

No

Yes		

Yes

The proposed revisions to R3 and R4 should have also included clarifying language to address the issue of whether or not tertiary facilities are required in the event of a planned outage of the primary or secondary facility in excess of two weeks. The SDT's responses to previous comments on this issue are inadequate in that they are essentially providing an interpretation that is based upon the SDT's own expectations and assumptions and which has no foundation in anything written in the proposed standard. We therefore suggest adding language similar to the SDT response to previous comments in these requirements. Our suggested wording would read "If a planned outage is expected to take more than the two weeks the affected entity shall develop an acceptable plan with their Regional Entity.
Individual
Michael Ayotte
ITC Holdings
No
The modification made to address the comments loses sight of the intent which is that you must be prepared for the loss of your primary control for varying lengths of time. Suggest the following language as an alternative: "The location and method of implementation for providing backup functionality during the period of the time that the primary control center functionality is unavailable."
Yes
None
Yes
None
Yes
None
No
Suggest the following re-wording of Requirement 6 for clarity and alignment with R4: "Each RC, BA and TOP shall have primary and backup functionality, as identified in R3 and R4, which are not dependent on each other." In Requirement 8, suggest the following re-wording to align with R3 and R4: replace the word "capability" with "functionality".
Individual
Richard Kafka
Pepco Holdings, Inc.
Yes
Yes
Yes
Yes
Yes
No
المطنينة برما
Individual
Darryl Curtis
Oncor Electric Delivery LLC
Yes
Yes
Yes
Yes

Yes
No
Individual
Todd Lietz
Seattle City Light
Yes
Yes
1. The term annual is used in requirement R5 and R7. This term need to be defined as there are many interpretations of this as it is defined in commom dictionaries. Does this mean every calendar year, every 365 days, 12 months, or 13 months (as supposedly used by WECC for CIP)? Entities should not have to rely on their definition matching that of an auditor. I would suggest a definition of "every calendar year not to exceed 15 months between occurances". 2. Requirement R1.3 discusses the process for maintaining functionality of backup facilities as being consistent with the primary facility. Does this imply they must have the exact same functionality? Or sufficient functionality for reliable BES operation?
Individual
Jon Kapitz
Xcel Energy
Yes
No
Comments: what tools constitute adequate situational awareness? Is there a reference or another standard that would define this?
Yes
Yes
None
none
Group
Bonneville Power Administration
Denise Koehn
Yes
No

Suggest reordering the sentences in VSL-R4 to put what they "did not" do prior to the phrase "when control has been transferred to the backup functionality location …". There appears to be no difference between Lower, Moderate and Severe except the reference to VRF. But the R4 standard Risk Factor is Medium risk. It appears to be trying to refer to Standards other than EOP-008 for functionality issues, but there is no list … just ANY standards as applicable. R7 – Suggested Revisions: Lower = Test did not asses the transition and implementation times... remove the "OR"; Moderate = no documentation or test less than 2 hours...; High = Test was less than 1 hour; Severe = NO annual test or less than 0.5 hrs.

### Yes

Suggest some revisions to R5/R1 linkage regarding changes in capabilities. (a voice circuit path change transparent to the System operator is not a capability change. i.e. - A Control Center site change or Physical access would be considered a capability change).

Individual

Scott Barfield (behalf of Wayne Pourciau)

Georgia System Operations Corporation

Yes

Yes

Yes

No

Instead of "primary and backup capabilities do not depend on each other" is would read better for consistency and clarity "primary and backup functionalities do not depend on each other". The same goes for R5.1 and R8 and the associated measures where the word "capabilities" was used.

No comment.

No

Group

FirstEnergy Sam Ciccone

Yes

....

Yes

Yes

While we agree with the change to emphasize that operators are only required at the backup facility when it is in service, upon further reflection we question the need to specify that certified staff are required in requirements R3 and R4, respectively: "staffed with certified Reliability Coordinator operators" and "staffed by applicable certified operators". The requirement for staffing with certified operators is contained in PER-003 which makes no distinction between primary and backup control centers. Adding this certification language to this standard essentially duplicates the requirement in PER-003. In addition, the delegation of a task requires comparable certification for those performing that task and the NERC Standards Committee is working to document this in the NERC Rules of Procedure. Therefore, we believe these statements are redundant to PER-003 and suggest they be removed.

Yes

FE supports this change and thanks the SDT for incorporating our suggested change.

Yes

Yes

Overall FE supports the Draft 5 version of the EOP-008-1 standard. Additionally, we offer the following suggestions: 1. We believe the SDT should replace the phrase "backup capabilities" with "backup functionality" in Requirements R6 and R8. Since the title of this standard is "Loss of Control Center Functionality", and since other requirements in the standard use the phrase "backup functionality", the use of "functionality" should be consistent throughout the standard. 2. FE has not previously raised the question related to certified operators in R3 and R4. See our response to Question 3. We would appreciate the drafting team's perspective and consideration of our comment. Regarding the "Regional Entity" mentioned in R8 and Sec. D1.1, we assume this to mean organizations such as FRCC, RFC.

SERC, etc. Although a minor issue, we note that this capitalized term is not defined in the NERC Glossary or the
latest version of the Function Model (Ver. 5). Additionally, there seems to be a move afoot in project 2010-08
"Functional Model Glossary Revisions" to deemphasize the Regional Entity since it was not contained within the SAR
scope of that project. In reviewing the project 2010-08 scope, it seems implied to FE that the Compliance Enforcement Authority and the Reliability Assurer would be potential replacements for the term Regional Entity
throughout the NERC reliability standards. We encourage this drafting team to better understand the vision of using
the CEA and RA within the standards and consider their use over the RE as stated in R8.
Group
Midwest ISO Standards Collaborators
Jason L. Marshall
Yes
Yes
Yes
No
We do not see the need for this change but can accept it if it will help others to support the standard.

### Yes

We have identified a few issues that still remain in the standard. (1) In R1, the requirement applies to "Each RC, BA, and TOP and requires each to ensure "reliable operations of the BES". No single entity can ensure the reliability of the BES. Rather these entities ensure the reliability of the BES working together fulfilling their functional obligations. We suggest "ensures reliable operations of the BES" be changed to" "continues to meet their functional obligations". (2) R1, Part 1.2.5 is redundant to the CIP standards because CIP-002 requires an entity to evaluate all of their assets which would include the backup control center/functionality. (3) R1, Part 1.2.1 implies the BA has situational awareness of the BES. Per the functional model, the BA does not see most of the BES except tie line flows, generator outputs and load. This should reflect that the purpose is for the entities to fulfill their functional obligations. (4) The wording "location providing backup functionality" in R2 could be construed to create a de facto requirement to have a backup control center. (5) The wording of R3 should be improved. It essentially makes this requirement dependent on every other RC requirement in every other standard. We suggest the wording should be changed to Each Reliability Coordinator shall have a backup control center facility (provided through its own dedicated backup facility or at another entity's control center staffed with certified Reliability Coordinator operators when control has been transferred to the backup facility) that provides the functionality required for fulfilling its functional obligations. (6) The first and fifth bullets under Data Retention create an obligation to retain data for longer than the 3-year audit cycle ("current year and three previous years"). At the end of the current year, four years of data would have to be maintained. We suggest making this a simple sliding three year requirement.

Group

SERC OC Standards Review Group

Jim Case

Yes

Yes

Yes

No

We suggest adding the three (3) phrases (in quotes) in the sentence for additional clarification: Each Reliability Coordinator, Balancing Authority, and Transmission Operator shall have primary and backup "control center" capabilities that do not depend on each other "or any common capability" for the functionality required, "as mentioned in R1, section 1.2", to maintain compliance with Reliability Standards.

No

We suggest changing the VSLs for R5 to have a range of 30 calendar days in each of the Low, Moderate and High columns as opposed to 10 calendar days. These plans are reviewed annually and this time frame seems to line up better. Also, the VSLs for R5 do not parallel Section 5.1 of R5. The key part of Section 5.1 is "An update and approval of the Operating Plan". The VSLs currently do not contemplate reapproving the plan. An alternative solution

would be to separate Section 5.1 into a unique requirement for "update" and 5.2 unique requirement for "approval". We also suggest making conforming changes to the VSLs for requirement 6 as noted in Question 4.

## Yes

In the context of R1, section 1.2, how much redundancy is required? Does every RTU require two completely independent communication circuits, one to the primary and one to the backup control center? We suggest that the drafting team draft language which is much more specific in defining the redundant requirement by only the control center and its associated and concentrated data paths, e.g., something like "the backup center shall not be dependent upon any capability contained within the primary control center". We believe that silence on the issue of required levels of redundancy down to the detail level including RTUs or communication circuits will cause serious and unnecessary conflicts with the compliance function. The proposed revisions to R3 and R4 should have also included clarifying language to address the issue of whether or not tertiary facilities are required in the event of a planned outage of the primary or secondary facility in excess of two weeks. The SDT's responses to previous comments on this issue are inadequate in that they are essentially providing an interpretation that is based upon the SDT's own expectations and assumptions and which has no foundation in anything written in the proposed standard. We therefore suggest adding language similar to the SDT response to previous comments in these requirements. Our suggested wording would read "If a planned outage is expected to take more than the two weeks the affected entity shall develop an acceptable plan with their Regional Entity". R5.1: We suggest adding the word "functional" in front of the word "Capabilities.

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Jason Shaver

American Transmission Company

Yes

Yes

Yes

Yes

ATC has raised the following concerns during previous commenting periods but they have not been adequately addressed by the drafting team. We believe that our concerns identify a major gap within the standard which must be addressed prior to balloting. ATC believes that the drafting team needs to drop the term "backup capabilities" used in requirements 6 and 8. Background information: Requirement 1.2 states that entities must have a summary description of the elements required to support the "backup functionality". Requirements 1.2.1 through 1.2.5 identify the specific elements required to support "backup functionality". Requirement 4 requires entities to "have "backup functionality" ... that includes monitoring, control, logging, and alarming sufficient for maintaining compliance with all Reliability Standards that depend on a BA's and TOP's primary control center functionality respectively." Requirement 6: Requirement 6 introduces a new term "backup capabilities" which we believe is attempting to reference Requirement 4 (R4) but could also be used by an auditor to expand the functionality requirements identified in R4. The drafting team should replace the term "backup capabilities" with the term "backup functionality" in order to strengthen this requirement's ties to Requirement 4. Suggested Modification: Each RC. BA and TOP shall have primary and backup functionality, as identified in R4, which are not dependent on each other. We believe that our suggested modification achieves the goal of the requirement but also limits the ability of an auditor to expand the requirement. If the drafting team disagrees with our modification then we believe that they must specify which capabilities do not have to be dependent. Requirement 8: Similar to our concerns with proposed requirement 6 the drafting team uses the term "capabilities" but does not specify what it means. Suggested Modification: Each RC, BA and TOP that has experienced a loss of its primary or backup functionality and that anticipates that the loss of primary or backup functionality will last for more then six calendar months shall provide a plan to its Regional Entity within six calendar months of the date when the functionality is lost, showing how it will re-establish backup functionality. We believe that our suggestion ties back appropriately to requirements 1.2 and 4, which identify what functionality has to be lost in order to trigger this requirement. Group

Southern Company Transmission JT Wood

Yes

Yes

More definition of the term "situational awareness" would be helpful Yes

Yes

Yes

Recommend wording change for VSL R6 to read "The responsible entity has primary and backup capabilities that depend on each other for the functionality required to maintain..." There seems to be a discrepancy between R6 which has a VRF of Medium and the VSL Table references which has lower and high as well as medium. R7 Moderate VSL appears to be missing a critical paragraph before the "OR". R7 Severe appears to be missing a "than" before "0.5 continuous hours".

Yes

• R1.5 It is recommended that the timing associated with the transition period required in 1.5 be included into 1.6 as part of the Operating Process that is required there. Defining the existence of a "transition period" does nothing to improve reliability unless its tied to the actions of the Operating Process. Recommend R1.6 be changed to the following and R1.5 be eliminated (changes to SDT version shown in italics): "An Operating Process describing the actions (activities and expected time to completion) to be taken during a transition period of less than or equal to two hours between the loss of primary control center functionality and the time to fully implement backup functionality elements identified in Requirement R1 part 1.2..... • In R3 and R4, add the word "normally" as shown to the phrases "...for maintaining compliance with all Reliability Standards that normally depending on..." • Recommend for emphasis and logical flow of the EOP-008 Standard, that requirement R6 which established requirement for independence of primary and be made R1 and then perhaps follow that with R3 and R4 being made R2 and R3 respectively. • The term "capabilities" in R6 may be clarified and avoid future questions or interpretation requests if it references the elements identified in R1.2. For example: "...shall have primary and backup capabilities as described in R1.2 that do not depend on each other....." • In R7, what is the measurable expectation of "demonstrates" actually performing all control, monitoring, alarming, data movement, voice communications, etc. exclusively from the backup facility for the whole two hour period of 7.2 or observing and recording the capability of the backup's functionality while maintaining master control and operations at the primary facility. From a compliance audit consistency perspective this needs to be clarified either in the standard or in the measure for R7

Individual

Laura Zotter

ERCOT ISO

Yes

Adds clarity.

No

This change is an improvement however, the phrase 'situational awareness of the BES' is undefined, unmeasurable, and therefore open to interpretation. ERCOT ISO proposes changing 1.2.1 to read "Tools and applications that facilitate reliable operation of the BES" Also open to interpretation is 'operating personnel', which ERCOT ISO also thinks should be changed to 'System Operator'.

Yes

Adds clarity, however ERCOT ISO thinks the phrase in the last sentence of R4 "To avoid requiring tertiary functionality," could lead to confusion and therefore recommends striking this phrase. The remaining language speaks for itself and, we believe, the intent of the requirement.

No

To completely mitigate any potential confusion of the independence applied to the relationship between each entity's primary and back-up control center and the independence between the facilities of different entities (different RCs, TOs and/or BAs), the requirement could read as follows: R6. Each Reliability Coordinator, Balancing Authority, and Transmission Operator shall have primary and backup capabilities. The primary and back-up facilities of an entity subject to this requirement shall be independent of each other with respect to the functionality required to maintain compliance with Reliability Standards. [Violation Risk Factor = Medium] [Time Horizon = Operations Planning] Yes

No

Individual
Dan Rochester
Independent Electricity System Operator
Yes
No
(1) R6: We do not agree with determining VSLs according to the VRF levels. A VRF represents the level of reliability impact on the bulk electric system if the requirement is not met; whereas a VSL represents the extent to which a requirement is not met. The latter is independent of the former. (2) R7, Medium VSL: The condition before the "OR" is missing.
No
Individual
Tony Kroskey
Brazos Electric Power Cooperative, Inc.
No
The following change is suggested: "until such time that control can be transfered back to the primary control facility."
Yes
Yes
No
There is a question on whether operating personnel are excluded from "capability".
Individual
Martin Bauer
US Bureau of Reclamation
Yes
Yes
Yes
Yes
Vee
Yes
Νο
No
Group
Kansas City Power & Light
Michael Gammon
Yes

"Tools and applications" are the minimum means established by this standard to have BES awareness. If this implies Energy Management System functionality in whole or in part, then this requirement is too stringent for smaller entities where methods and procedures may be their back-up. Smaller entities that have few substations to monitor may send personnel to monitor those stations.

Yes

Yes

No

VSL for R8 has a "responsible entity" coordinating with a Regional Entity. My understanding of Regional Entity is that represents a compliance organization. Shouldn't a Registered Entity coordinate and communicate with other operating entities such as their Regional Reliability Organization, Reliability Authority or Reliability Coordinator? And wouldn't a Reliability Authority or Reliability Coordinator coordinate with other operating entities such as other TOP's, BA's, Reliability Authorities or Reliability Coordinators?

Yes

1. R1.1.2: Data communications should not be a minimum required element. Some entities are small enough, manning stations as a substitute for telemetered data would be sufficient. This requirement imposes equipment and costs for smaller entities that is neither needed or justifiable. 2. R1.2.5 is duplicative and redundant to the CIP-002 standard whichrequires an entity to evaluate all of their assets which would include the backup control center/functionality and is not needed here. 3. R4 is requiring an EMS computer system in whole or in part to fulfill the "logging and alarming" part of this requirement. This standard should continue to addressing itself to requiring the establishment of monitoring and controlling the BES through any combination of tools, methods and procedures appropriate to the Registered Entity at a back-up facility. Recommend the wording should be changed to "Each Balancing Authority and Transmission Operator shall have a backup control center facility (provided through its own dedicated backup facility or at another entity's control center staffed with certified Balancing Authority and Transmission Operator lobe the to the backup facility) that provides the functionality required for fulfilling its functional obligations." 4. R8 needs to be reworked to for Reliability Coordinators, Balancing Authorities, and Transmission Operators to coordinate with other operating entities and not the Regional Entity which is a compliance entity and not an operating entity.