

Standards Balloting and Commenting System (SBS) **Tutorial**

January 2019









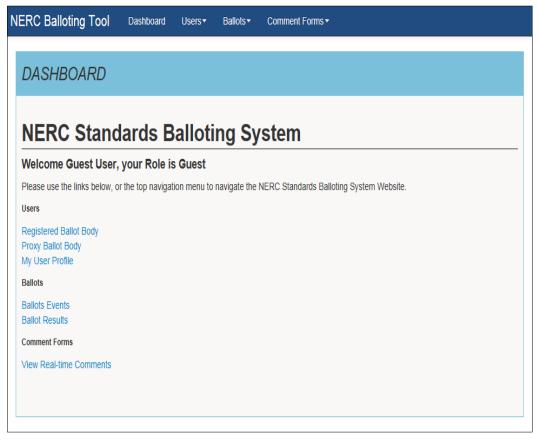


Standards Balloting and Commenting System (SBS) Tutorial Topics

- Registering in the SBS/Registered Ballot Body (RBB)
- Features of the SBS
 - Navigation
 - Registration/Requesting Additional Permissions
 - Voter
 - Proxy
 - Submitting Comments



Dashboard View



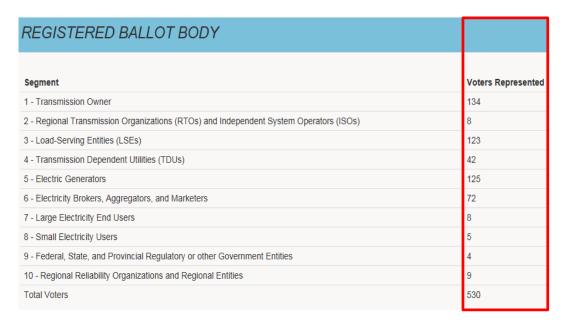
Navigating the SBS

The dashboard makes it easy to get to the functions used every day. The drop-down menus at the top and the links on the left-hand side of the dashboard gain access the different pages within the site.

Guest users have view/read-only access to the RBB, Proxy Ballot Body, open and upcoming ballots, ballot results, and real-time comments.







The top section displays a summary/count (by segment) of the approved RBB members.

The bottom section displays details for each member such as registration status (approved/pending), segment, entity name, first and last name.

Status ^{\$}	Segment ^{\$}	Entity	First A	Last Name
Approved	3	AEP	Aaron	Austin





Status	Segment ^(†)	Entity	First Name	Last Name	
Approved	3	Manitoba Hydro	Karim	Abdel-Hadi	
Approved	1	Santee Cooper	Shawn	Abrams	
Approved	6	Associated Electric Cooperative, Inc.	Brian	Ackermann	
Approved	5	Essential Power, LLC	Gerry	Adamski	
Approved	10	New York State Reliability Council	ALAN ADAMS		
Approved	3	City of Leesburg	Chris Adkins		
Approved	1	Imperial Irrigation District Jesus Sammy		Alcaraz	
Approved	3	Central Lincoln PUD	Steve Alexanderson		
Approved	1	Minnkota Power Cooperative Inc.	Theresa Allard		
Approved	4	City Utilities of Springfield, Missouri	John	n Allen	
Approved	4	Indiana Municipal Power Agency	Jack Alvey		
Approved	1	APS - Arizona Public Service Co.	Michelle	Amarantos	
Approved	3	City Water, Light and Power of Springfield, IL	Shaun	Anders	

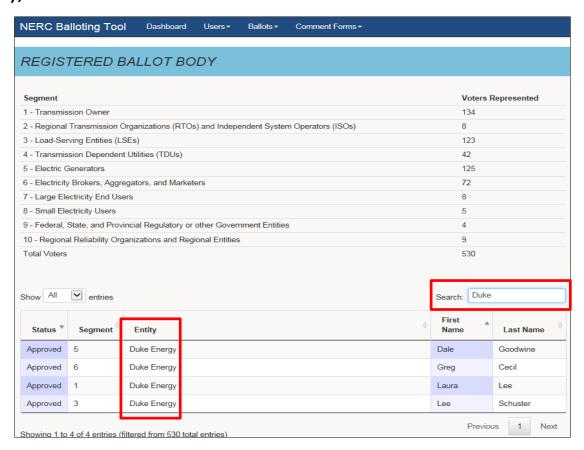
To sort in ascending or descending order, select the column header.

The rows within the sorted column will display in alternate shades to indicate the column header has been sorted.





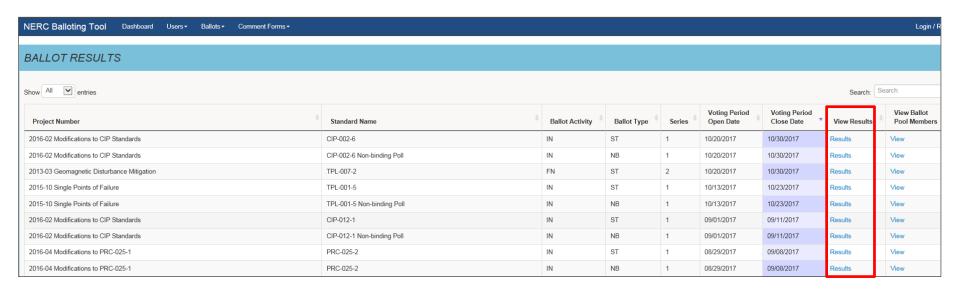
Use the search feature to locate specific information such as the segments, entity (displayed here), member first and last names.







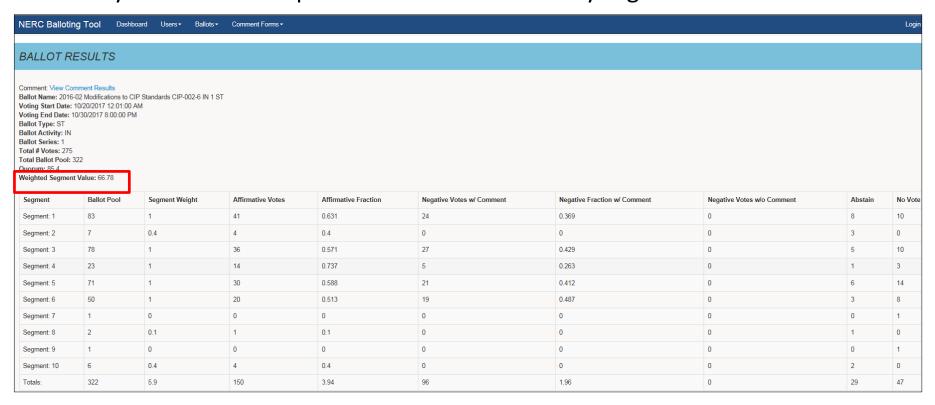
Published ballot results are displayed on the Ballot Results page. Select the "Results" link to access the results for a specific ballot.





Ballot Results Summary

The top section displays the ballot results (Weighted Segment Value) and a summary count of ballot pool members and votes by segment.





Ballot Result Details

The bottom section displays the individual ballot details. Use the search and sort features by Segment, Organization, Voter Name, Designated Proxy Name, Ballot Cast and NERC Memo. All entries will show by default. This can be modified to show 10, 25, 50, or 100 entries at a time.

BALLOT POOL MEMBERS						
Show All entries Search: Negative						
Segment A Organization A Voter Designated Proxy Ballot Designated Proxy						
1	Ameren - Ameren Services	Eric Scott		Negative	Comments Submitted	
1	Berkshire Hathaway Energy - MidAmerican Energy Co.	Terry Harbour		Negative	Comments Submitted	
1	CenterPoint Energy Houston Electric, LLC	John Brockhan		Negative	Comments Submitted	
1	Cleco Corporation	John Lindsey	Louis Guidry	Negative	Third-Party Comments	
1	CMS Energy - Consumers Energy Company	James Anderson		Negative	Comments Submitted	
1	Colorado Springs Utilities	Brandon Ware		Negative	Comments Submitted	
1	Con Ed - Consolidated Edison Co. of New York	Daniel Grinkevich		Negative	Comments Submitted	
1	Dominion - Dominion Virginia Power	Larry Nash		Negative	Comments Submitted	
1	Duke Energy	Laura Lee		Negative	Third-Party Comments	







SBS Roles and Permissions

Role	SBS Account Required	Additional Permissions Required?
Guest/ Anonymous User	No	No
Contributor	Yes	No
Proxy	Yes	Yes
Voter	Yes	Yes

Certain roles require an SBS account and additional permissions to perform standards balloting activities.

- Guest: Has view/read-only access to SBS dashboard links.
- Contributor: Has the ability to provide comments on proposed standards and other items posted for comment.
- Proxy: Authorized to provide comments on proposed standards (and other items posted for comment) and cast a vote on behalf of the RBB voting member.
- Voter: Member of the RBB authorized to cast votes/submit comments on proposed standards and other items posted for comment. Voters are responsible to delegate a proxy if they would like someone to vote/comment on their behalf.





From the SBS dashboard, select "Register" in the upper right-hand corner to create a new account.





Creating an Account



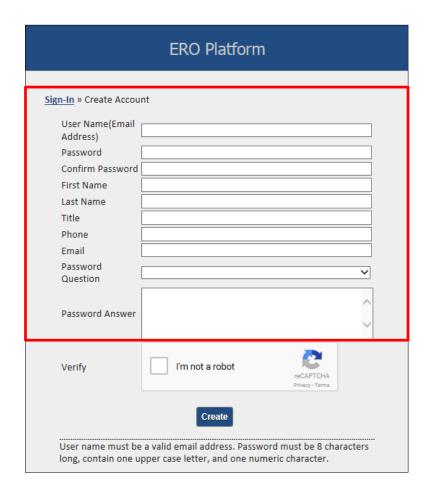
Select "Create an Account"

ERO Platform
User Name Password Remember me? Sign In Create New Account Reset Password
This system is for the use of authorized users only. Individuals using this system are subject to having their activities monitored and recorded by authorized company personnel. Anyone using this system expressly consents to such monitoring and is advised that if such monitoring reveals possible evidence of criminal activity, company personnel may provide the evidence of such monitoring to law enforcement officials.

Select "Create New Account"



Creating an Account



Complete all of the required fields

- User Name enter valid (business) email address
- Password must be 8 characters long and contain one upper case letter, and one numeric character
- Confirm Password re-enter password
- First Name enter first name
- Last Name enter last name
- Title (Optional) enter title
- Phone enter phone number
- Email enter valid business email address
- Password Question select a security question
- Password Answer enter password answer





	ERO Platform
Sign-In » Create Accou User Name(Email Address) Password Confirm Password First Name Last Name Title Phone Email Password Question Password Answer	
Verify	I'm not a robot reCAPTCHA Privacy - Tarms Create
	a valid email address. Password must be 8 characters pper case letter, and one numeric character.

Once all required information is entered, check the "I'm not a robot" box. The system may prompt the user to select the correct image(s) of each description. Complete as instructed until it makes a verification (a green check will appear in the box), then select "Create".





ERO Platform

Sign-In » Verify Account

Thank you User Name. Your account has been provisioned, and an activation email has been sent to the provided email address.

Resend Validation Email



Upon successful captcha verification, an email will be sent to the email address used to create the account.



IMPORTANT: The activation email provided for validation expires after 10 minutes if not used.

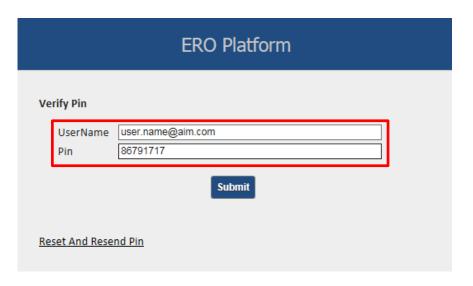
If expired, SELECT the "Resend Validation Email" to have an additional activation email sent.





A message will be sent to the user's email address.

Dear User Name,
Thank you for your ERO Enterprise registration request. To ensure portal security and to complete the registration process, please click the link below to validate your email address.
https://identity.eroenterprise.com/UserSelfService/PinValidation/ValidatePin?PinValidationType=RegistrationVerification
After clicking on the link above, you will be prompted to enter your user ID and the pin number identified below.
Your confirmation pin is 17155114
Please note that the provided pin expires in 60 minutes and it is important to complete this final step immediately. If the pin expires, another can be requested by clicking the link above and selecting the "Reset and Resend" link.
For more information or assistance, contact the designated support team for your specific application:
BESNet Application - <u>ERO Enterprise Help Desk Support</u>
Standards Balloting System (SBS) - ERO Enterprise Help Desk Support

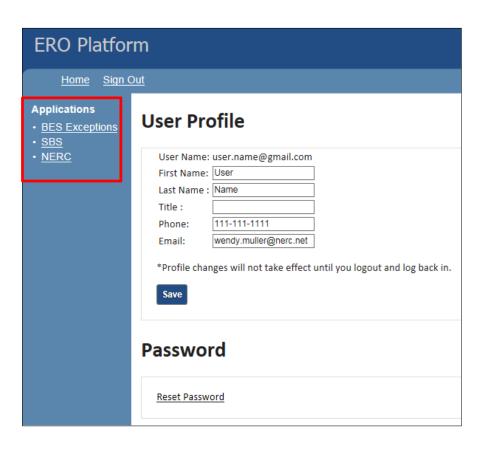


Enter the username (remember it is a valid email address) associated with the account and confirmation pin found in the system generated email then select "Submit".

Upon verification, Contributor access will be granted.



ERO Platform ScreenApplication



Select "SBS"



Accessing Current Role

In most cases, each time a user logs into the system, the role will be listed as "Guest" even though the user have contributor, proxy, or voter credentials. By selecting "Login" again at the top, right of the screen, the user's name and current role will display.





Contributor Dashboard

DASHBOARD

NERC Standards Balloting System

Welcome Wendy contributor Muller, your Role is Contributor

Please use the links below, or the top navigation menu to navigate the NERC Standards Balloting System Website.

Users

Registered Ballot Body Proxy Ballot Body My User Profile

Ballot

Ballot Events Ballot Results

Comment Forms

View Comment Forms My Commenting History Use the links on the left-hand side of the Dashboard or the top navigation drop-down menus to access the different pages within the site.

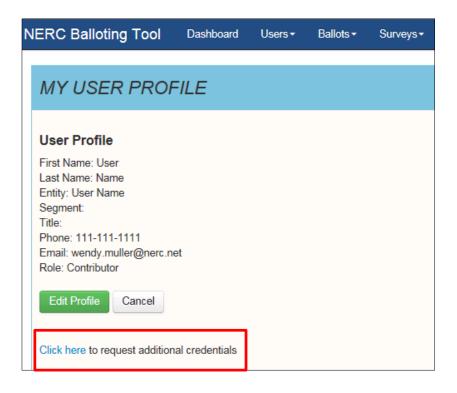
A Contributor must create an account prior to performing SBS activities. Contributor permissions are automatically granted and further vetting is not required.



Select "My User Profile" from the "Users" drop-down menu or from the menu list on the left of the screen.





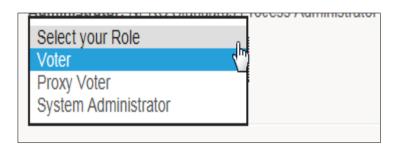


Select the "Click here" link to request additional credentials.



Proxy: The person designated by the original voter of the ballot pool, authorized to place a vote on their behalf.

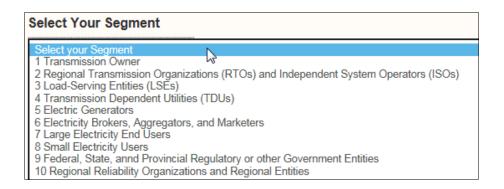
Voter: A registered voting member of the NERC Registered Ballot Body (RBB) for the purpose of casting votes on proposed Standards and non-binding polls. As part of the self-selection process from Appendix 3D Registered Ballot Body Criteria of the NERC Rules of Procedure, each participant, when initially registering to join the RBB, and annually thereafter, is required to provide supporting information that their entity satisfies at least one of the qualification guidelines. Along with your registration, please attach supporting evidence (legal documents such as rate schedules/tariffs, contracts, FERC filings, etc.) showing that the your company is eligible to represent the Segment you select. You can see a description of the Segments in the Appendix 3D link referenced above.



Select the voter or proxy voter role. Contributors do not need to continue any further.

Note: The "System Administrator" role is for NERC use only.





For voter role, select applicable segment and entity (parent/affiliate listing). Proxy voters are not required to select Segment or Entity.



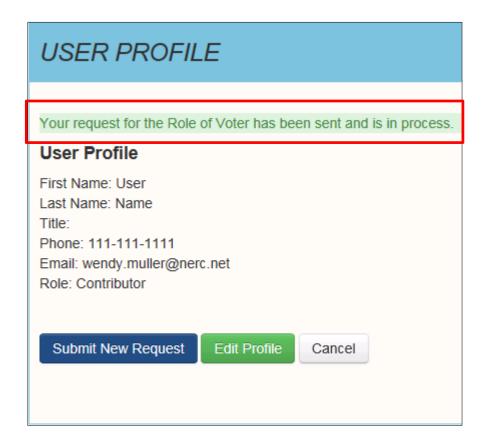
If an Entity name is missing from the drop down list, select the "Click here" link to send an email to the Standards Administrator requesting the Entity name be added to the system.





Those registering for a voter role are required to provide supporting evidence (legal documents such as tariffs, contracts, FERC filings, etc.) that their entity satisfies at least one of the Segment qualification guidelines. A description of the Segments can be found in <u>Appendix 3D Registered Ballot</u> Body Criteria of the NERC Rules of Procedure. The documents can be attached to the registration.





Voter and Proxy registrations require vetting by NERC Standards and Legal staff. Within 10 days of receiving all required documentation, NERC Standards staff will communicate the registration status to the applicant.



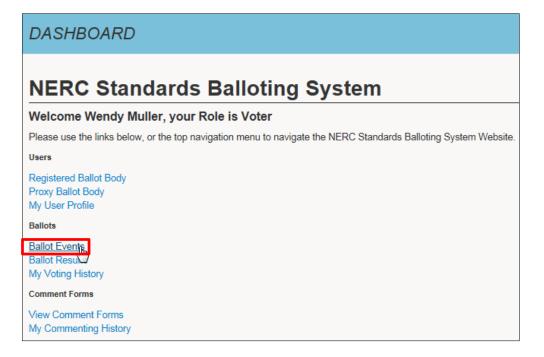




Voter Dashboard Ballot Events Page



Use the links on the top navigation drop-down menu or the left-hand side of the Dashboard to access different pages within the site.

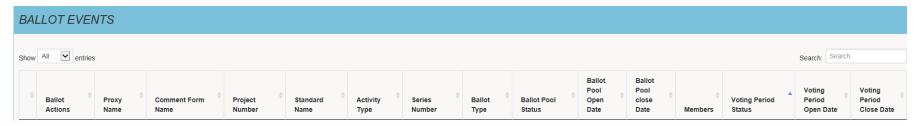


Select Ballot Events from the Ballots drop down at the top of the screen or from the left navigation list to access open ballot pools and open/upcoming ballots.



Ballot Events Page

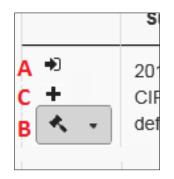
The Ballot Events page lists all open and upcoming ballots. All voting-related functions are performed here. The columns can be sorted and there is a search/filter feature available as well. All entries are shown by default, but there is an option to modify the screen to show 10, 25, 50 or 100 entries at a time.

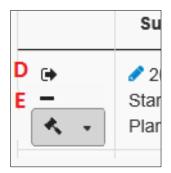


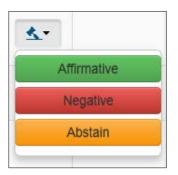
A and D – Join and withdraw from ballot pools

B – Vote

C and E – Delegate proxy/revoke proxy rights









Ballot Events Page Joining a Ballot Pool

Join open ballot pools by selecting the arrow icon pointing towards the bracket. The link will refresh to display an arrow icon pointing away from the bracket indicating successfully joining the ballot pool.

Ballot Action	\$ S	Proxy Name	Comment Form Name	Project Number
*				Test Ballot for SBS Training

The link will refresh to display an arrow icon pointing away from the bracket indicating successfully joining the ballot pool.

Bal Act	∮	Proxy Name	Comment Form Name	Project Number	
•	+			Test Ballot for SBS Training	



Ballot Events Page Withdrawing from a Ballot Pool

To withdraw from open ballot pools, select the arrow icon pointing away from the bracket and confirm the request to "Withdraw". The link will refresh to display "Join" to indicate that you have successfully withdrawn from the ballot pool.

A user can join (and withdraw from) ballot pools for the duration the ballot pools are open.



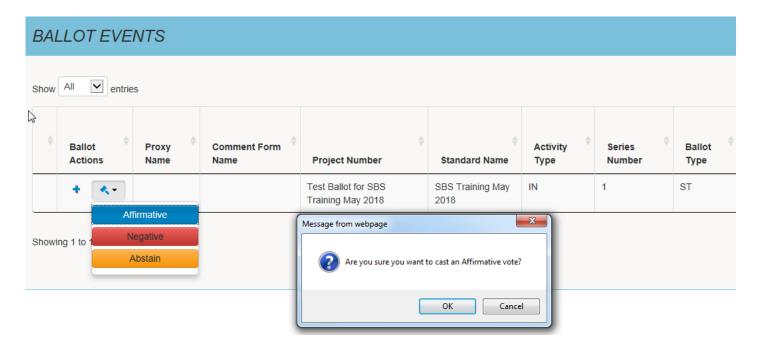


Cast votes from the "Ballot Events" page by selecting the "Vote" (gavel icon) link. Upon confirming your vote the link will refresh to display the text of vote that was cast.

Votes can only be cast during the open voting period for ballot pools previously joined.



Prior to confirming your vote, you can Cancel the transaction to change your vote. You will again be prompted to confirm your vote in order to have your vote counted.





Negative Vote Commenting Options

Negative votes without associated comments will not count in the total vote calculation.

Therefore, when casting a negative vote for Initial and Additional Ballot types, the system will verify if a comment was submitted or if there was support for someone else's response. If no associated comments were submitted, the system will display options for the user to submit a comment/support comments submitted by others.

YOUR COMMENTS
You confirmed to cast a negative ballot.
Please select one of the following:
☐ I want to complete the comment form associated with this ballot.
☐ I want to bypass completing the comment form and navigate to the real-time comment page to support someone else's response/opinion.
☐ I want to declare support for someone else's comment(s)/opinion:
☐ I have no comment and I understand that my vote will not be counted in the calculation of consensus.
Continue



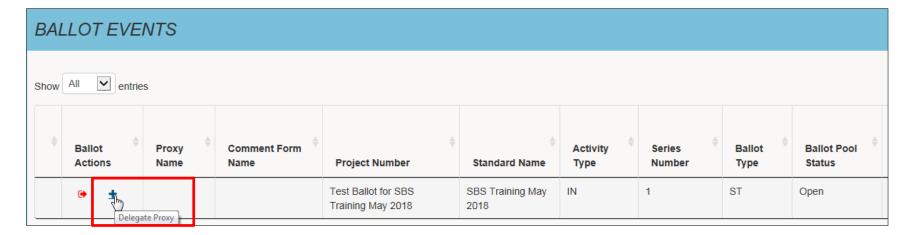
Ballot Events Page Delegating a Proxy

Delegate voting rights to a Proxy by clicking the "Delegate Proxy" (plus icon) link and selecting a name from the drop-down list of approved Proxies. After confirming the request to delegate, the link will refresh to display the Proxy's name and options to revoke Proxy.

Until a vote has been cast, Proxy voting rights can be delegated and revoked during the open ballot pool and voting period.



An email notification will be generated to the Proxy notifying them that voting rights have been delegated.





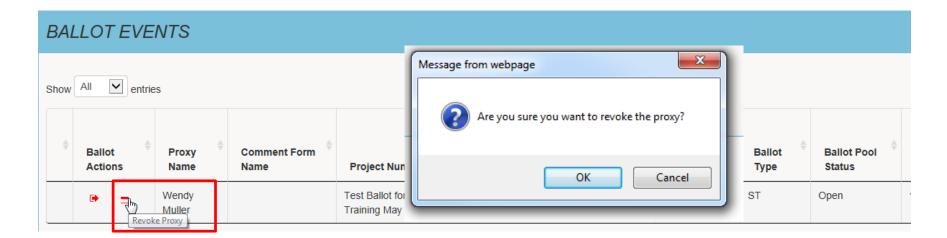
Ballot Events Page Revoking Proxy Rights

Voting rights of a Proxy can be revoked by clicking the "Revoke Proxy" (minus icon) link. After confirming the request to delegate, the link will refresh to display the "Delegate Proxy" (plus) icon.

Until a vote has been cast, Proxy voting rights can be revoked during the open ballot pool and voting period.

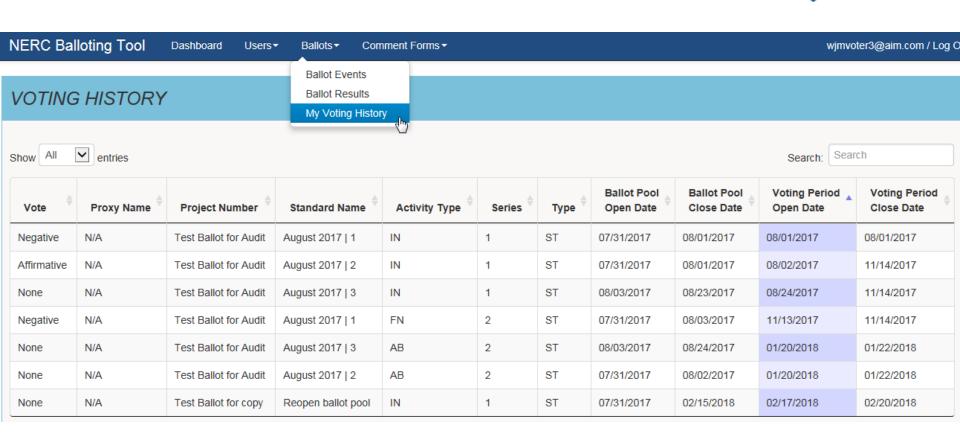


An email notification will be generated to the Proxy notifying them that voting rights have been revoked.





My Voting History Page











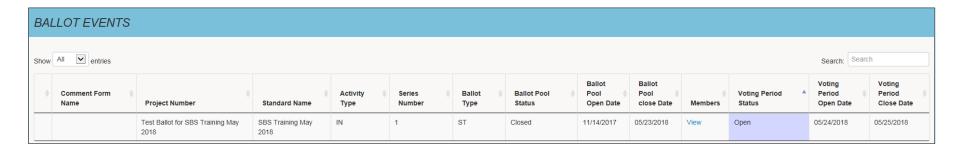


Use the links on the left-hand side of the Dashboard or the top navigation drop-down menus to access the different pages within the site.



Ballot Events Page

The Ballot Events page lists all open and upcoming ballots. The columns can be sorted and there is a search/filter feature available as well. All entries are shown by default, but there is an option to modify the screen to show 10, 25, 50 or 100 entries at a time.







Select the "Vote" drop-down link to submit a vote on ballots you have been delegated to.



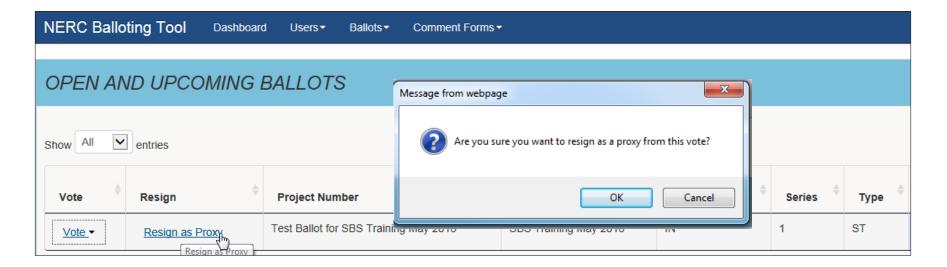


My Proxy Activity Resigning as a Proxy

Resign as a Proxy and transfer voting rights back to the voter during the open ballot pool or open voting period by selecting the "Resign as Proxy" hyperlink. Upon confirmation, the page will refresh to remove the ballot from the Proxy listing.



An email notification will be generated to the Voter alerting them to resume voting activities or delegate voting rights to another Proxy.

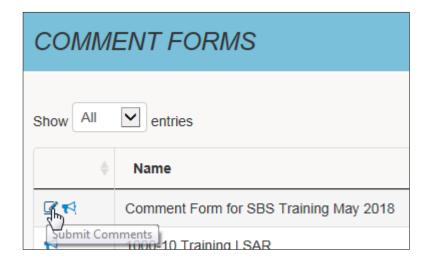








View Comment Forms



Show All entries

Name

Comment Form for SBS Training May 2018

View Real-time Comments or Negative Vote

Navigate to "View Comment Forms" page from the Dashboard or top navigation.

Select the paper/pen icon to submit comments.

Select the horn icon to view Realtime Comments to view submitted comments and provide support or disagreement to others' comments by selecting the thumbs-up or thumbs-down icons.





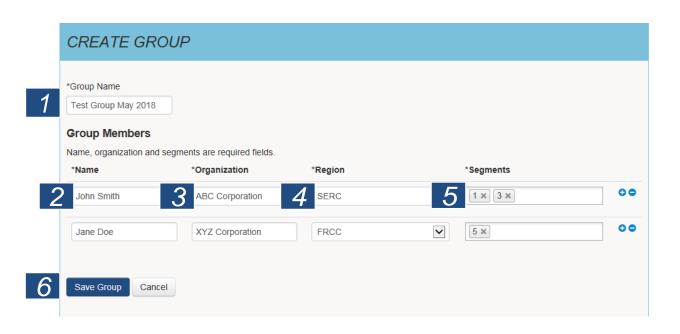


You can submit comments as an individual or as a group. Complete the following instructions to create a group.



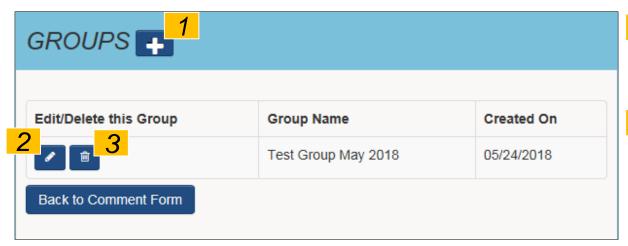


- Enter a unique group name
- Enter the first and last name of each group member
- 3 Enter the name of the organization
- 4 Select applicable Region (N/A is an acceptable value)
- 5 Select the segment(s) in which the organization operates (N/A is an acceptable value)
- 6 Select "Save Group"





Commenting Manage/Modify Groups



- Select the plus icon to create a new group.
- Select the pencil icon to edit the group name and edit/add/delete group members
- 3 Select the trash icon to delete a group



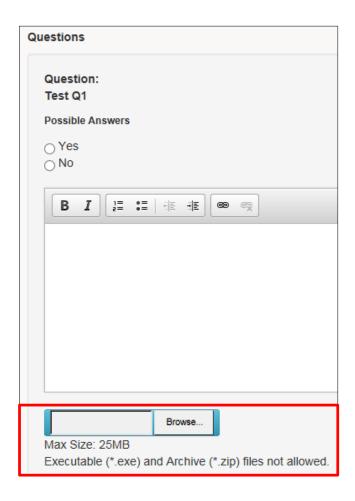
Commenting Select an Existing Group

SUBMIT COMMENTS Comments Name: Comment Form for SBS Training May 2018 Start Date: 5/24/2018 11:21 AM End Date: 5/28/2018 8:00 PM Associated Ballots: Project **Ballot Name** Standard Responder User: Wendy Muller Aces 1 Entity: ACES Power Marketing Segment: 1 Select a Group: Manage my Groups Optionally Select a Group Test Group May 24 2018

You can select an existing group to submit comments on behalf of a group.



Commenting Upload a Document



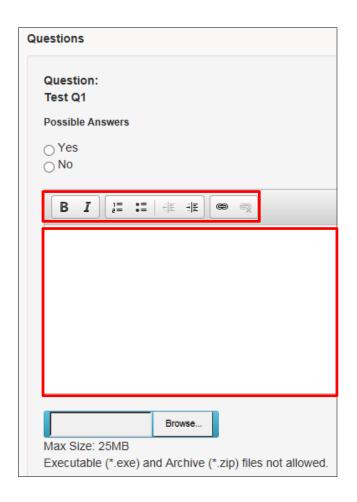
Select "Browse" to upload and attach a document to support your response to a survey question.



Up to 25MB file max size.

Executable (*exe) and Archive (*zip) files are not allowed.





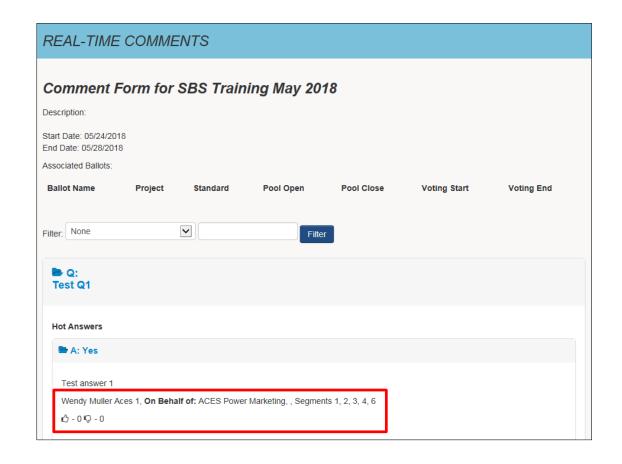
Use the text editor to format text. Ex. Bold, italics, numbering, bullets, indent, decrease indent.



Copy paste text into the text field by performing the **Ctrl + C** to copy information from source document. Press **Ctrl + V** to paste information into text field box.



View Real-time Comments



View comments submitted by other entities in realtime.

Select thumbs-up or thumbs-down icons to show support or disagreement for a comments submitted by another entity.



Standards Information

- Standards
- Standards Processes Manual
- SBS questions/feedback ballotadmin@nerc.net