

Announcement

New Website Focuses on Improving User Experience by Enhancing Search and Navigation Functions

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WASHINGTON, D.C. – As the grid undergoes a period of rapid transformation, an exciting change on the way we engage stakeholders is on the horizon for NERC as well. NERC is developing a new, modernized website to meet current needs and adapt to future demands.

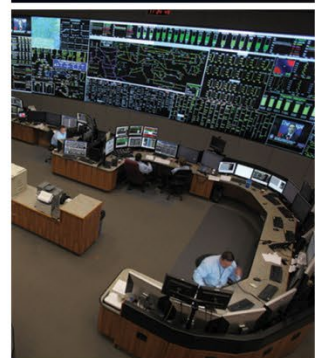
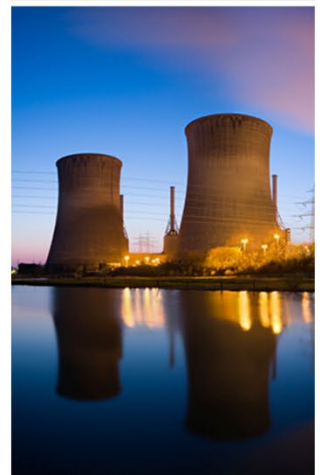
Launched in mid-2024, this project is a key initiative in NERC’s [work plan priorities](#) and focuses on **improving the user experience**. Users can look forward to an updated design as well as a robust search function, more intuitive page-to-page navigation, and personalized content. These and other new features were developed through internal and external interviews and a public survey.

“As the energy landscape evolves, our ability to effectively communicate and engage with our stakeholders must also evolve. This is more than just a website refresh — it’s a transformation in how we use the website and how we share information, ensuring that industry, policymakers and the public can quickly find the critical reliability and security information they need,” said Kimberly Mielcarek, NERC’s vice president of Corporate and External Communications. “We are excited about this transformation and hope that our stakeholders are too. We can’t wait to share it with you.”

Search enhancements and more streamlined documents will ensure the most accurate and up-to-date information is readily available and easily accessible. These changes will streamline the process of locating key documents, standards, reports, event information and more.

Prior to launch, NERC will conduct a pilot program that will allow participants — from NERC, the committees and our stakeholder community — to explore the new site and provide feedback to be incorporated in the initial or later phases. Following the launch, expected in late summer/early fall, NERC will continue to roll out additional functionality in additional phases, incorporating user feedback and enhancing tools to meet user needs over time.

To provide you with more information on this exciting project, NERC developed a [Frequently Asked Questions](#) document. Additional training and information will be published as the launch date approaches. For more information or questions, contact [NERC Communications](#).



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