



Todd A. Carter

Vice President, Business Technology

Todd Carter joined NERC in March 2025 as the vice president of Business Technology. In this role, he is responsible for driving the continued evolution and transformation of the organization's effectiveness and efficiency, and leading next-level improvements in customer focus and collaboration. Mr. Carter has overall responsibility for developing and overseeing the company's IT strategy, systems, applications, budget, and personnel. In addition, he is responsible for maintaining a consensus-driven, end-state technology vision for NERC in its role as the Electric Reliability Organization, a function which NERC performs in collaboration with the Regional Entities. This role includes driving the design, procurement, development, deployment, operation, and maintenance of enterprise software applications and services across a distributed enterprise.

Prior to joining NERC, Mr. Carter served as the chief information officer (CIO) for the City of Baltimore. Joining in 2019, he was instrumental in helping the City manage a 2019 ransomware attack and building the City's remote computing infrastructure during the pandemic. During his tenure, he and his IT team, consisting of more than 150 employees/contractors, transformed and modernized overall security, infrastructure, and enterprise application platforms and processes, strengthening the City's ability to improve services to residents and other stakeholders.

Mr. Carter worked for more than 30 years with several companies under the BGE/Constellation Energy/Exelon umbrella. His last role prior to joining the City was vice president of IT for Exelon, leading the IT Portfolio Management and Enterprise Architecture functions. He also served as the vice president of IT for Constellation Retail, director of Infrastructure Engineering for Exelon, and project director for Constellation Retail Transformation. He spent considerable, foundational time at BGE in roles spanning IT systems analysis, IT auditing, materials engineering, procurement, and electric transmission and distribution IT leadership.

A strong believer in developing team members and leaders to their fullest potential, Mr. Carter's focus on collaboration and customer service has allowed him to be successful in a variety of roles throughout his career. His notable accomplishments include consolidating several nationwide order-to-cash business platforms into a single enterprise platform, building and executing IT strategy, and the completing multiple mergers and acquisitions.

Mr. Carter earned his bachelor's degree in Information Systems Management from the University of Maryland Baltimore County and his master's in Business Administration from Loyola College. He is a board member of the Maryland Fuel Fund and has held many volunteer roles in his community.